



# Snoqualmie, WA

Technical Appendices

2017



**NRC**  
National Research Center Inc.

2955 Valmont Road Suite 300  
Boulder, Colorado 80301  
n-r-c.com • 303-444-7863



*Leaders at the Core of Better Communities*

777 North Capitol Street NE Suite 500  
Washington, DC 20002  
icma.org • 800-745-8780

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The National Citizen Survey™  
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## Appendix A: Complete Survey Responses

### Responses excluding “don’t know”

The following pages contain a complete set of responses to each question on the survey, excluding the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=”).

Table 1: Question 1

Please rate each of the following aspects of quality of life in Snoqualmie:	Excellent		Good		Fair		Poor		Total	
Snoqualmie as a place to live	64%	N=348	31%	N=170	4%	N=22	1%	N=3	100%	N=543
Your neighborhood as a place to live	63%	N=340	29%	N=155	8%	N=41	1%	N=6	100%	N=541
Snoqualmie as a place to raise children	71%	N=353	25%	N=121	3%	N=15	1%	N=6	100%	N=495
Snoqualmie as a place to work	20%	N=69	23%	N=79	31%	N=105	25%	N=86	100%	N=338
Snoqualmie as a place to visit	38%	N=201	41%	N=214	20%	N=103	2%	N=10	100%	N=528
Snoqualmie as a place to retire	31%	N=125	29%	N=120	28%	N=113	12%	N=50	100%	N=408
The overall quality of life in Snoqualmie	51%	N=274	42%	N=224	6%	N=30	1%	N=6	100%	N=534

Table 2: Question 2

Please rate each of the following characteristics as they relate to Snoqualmie as a whole:	Excellent		Good		Fair		Poor		Total	
Overall feeling of safety in Snoqualmie	54%	N=295	41%	N=221	4%	N=23	1%	N=4	100%	N=543
Overall ease of getting to the places you usually have to visit	33%	N=177	40%	N=217	20%	N=110	7%	N=38	100%	N=541
Quality of overall natural environment in Snoqualmie	65%	N=347	30%	N=160	4%	N=24	1%	N=7	100%	N=538
Overall “built environment” of Snoqualmie (including overall design, buildings, parks and transportation systems)	32%	N=176	45%	N=245	16%	N=87	6%	N=33	100%	N=541
Health and wellness opportunities in Snoqualmie	30%	N=158	44%	N=232	18%	N=96	7%	N=36	100%	N=523
Overall opportunities for education and enrichment	22%	N=103	42%	N=200	30%	N=142	6%	N=28	100%	N=473
Overall economic health of Snoqualmie	24%	N=116	50%	N=241	22%	N=107	4%	N=17	100%	N=481
Sense of community	34%	N=181	44%	N=233	19%	N=101	3%	N=19	100%	N=533
Overall image or reputation of Snoqualmie	45%	N=238	45%	N=240	9%	N=48	1%	N=7	100%	N=532

Table 3: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Total	
Recommend living in Snoqualmie to someone who asks	67%	N=361	25%	N=134	6%	N=31	3%	N=14	100%	N=540
Remain in Snoqualmie for the next five years	65%	N=349	22%	N=118	5%	N=24	8%	N=41	100%	N=533

Table 4: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Total	
In your neighborhood during the day	85%	N=458	12%	N=66	2%	N=12	1%	N=3	0%	N=1	100%	N=540
In Snoqualmie's downtown/commercial area during the day	77%	N=408	19%	N=101	3%	N=14	1%	N=5	0%	N=0	100%	N=529

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Table 5: Question 5

Please rate each of the following characteristics as they relate to Snoqualmie as a whole:	Excellent		Good		Fair		Poor		Total	
Traffic flow on major streets	18%	N=95	42%	N=227	25%	N=133	15%	N=82	100%	N=537
Ease of public parking	32%	N=173	45%	N=240	17%	N=93	6%	N=30	100%	N=537
Ease of travel by car in Snoqualmie	36%	N=194	47%	N=254	13%	N=69	4%	N=19	100%	N=536
Ease of travel by public transportation in Snoqualmie	5%	N=16	14%	N=42	29%	N=89	51%	N=154	100%	N=301
Ease of travel by bicycle in Snoqualmie	29%	N=125	50%	N=219	17%	N=74	4%	N=18	100%	N=435
Ease of walking in Snoqualmie	61%	N=326	33%	N=178	5%	N=25	1%	N=8	100%	N=536
Availability of paths and walking trails	68%	N=364	25%	N=131	5%	N=28	2%	N=8	100%	N=532
Air quality	74%	N=400	22%	N=122	3%	N=17	0%	N=2	100%	N=541
Cleanliness of Snoqualmie	61%	N=333	33%	N=180	5%	N=26	1%	N=3	100%	N=542
Overall appearance of Snoqualmie	61%	N=328	33%	N=178	6%	N=34	0%	N=1	100%	N=541
Public places where people want to spend time	46%	N=248	39%	N=210	11%	N=61	3%	N=16	100%	N=535
Variety of housing options	20%	N=101	36%	N=184	29%	N=146	15%	N=78	100%	N=509
Availability of affordable quality housing	9%	N=41	21%	N=99	32%	N=148	38%	N=177	100%	N=466
Fitness opportunities (including exercise classes and paths or trails, etc.)	44%	N=233	39%	N=209	13%	N=70	3%	N=18	100%	N=529
Recreational opportunities	44%	N=237	43%	N=229	10%	N=51	3%	N=16	100%	N=532
Availability of affordable quality food	14%	N=74	37%	N=196	36%	N=192	14%	N=73	100%	N=535
Availability of affordable quality health care	17%	N=77	41%	N=183	33%	N=148	9%	N=42	100%	N=449
Availability of preventive health services	18%	N=79	41%	N=178	30%	N=129	11%	N=49	100%	N=435
Availability of affordable quality mental health care	14%	N=29	22%	N=47	31%	N=66	32%	N=68	100%	N=211

Table 6: Question 6

Please rate each of the following characteristics as they relate to Snoqualmie as a whole:	Excellent		Good		Fair		Poor		Total	
Availability of affordable quality child care/preschool	21%	N=58	40%	N=112	27%	N=75	12%	N=35	100%	N=280
K-12 education	34%	N=133	47%	N=181	16%	N=60	3%	N=11	100%	N=385
Adult educational opportunities	5%	N=12	23%	N=55	39%	N=93	33%	N=81	100%	N=241
Opportunities to attend cultural/arts/music activities	12%	N=56	41%	N=196	35%	N=168	12%	N=55	100%	N=475
Opportunities to participate in religious or spiritual events and activities	23%	N=82	53%	N=190	19%	N=70	4%	N=16	100%	N=358
Employment opportunities	2%	N=8	15%	N=48	46%	N=146	36%	N=114	100%	N=316
Shopping opportunities	4%	N=20	20%	N=105	47%	N=248	29%	N=153	100%	N=527
Cost of living in Snoqualmie	2%	N=12	24%	N=129	49%	N=262	24%	N=127	100%	N=530
Overall quality of business and service establishments in Snoqualmie	11%	N=56	45%	N=238	38%	N=200	6%	N=32	100%	N=526
Vibrant downtown area	13%	N=70	38%	N=198	38%	N=196	11%	N=58	100%	N=522
Overall quality of new development in Snoqualmie	16%	N=80	49%	N=245	24%	N=120	11%	N=54	100%	N=500
Opportunities to participate in social events and activities	20%	N=96	50%	N=243	27%	N=133	2%	N=12	100%	N=484
Opportunities to volunteer	21%	N=80	47%	N=179	28%	N=105	4%	N=15	100%	N=380
Opportunities to participate in community matters	19%	N=85	51%	N=224	25%	N=109	5%	N=21	100%	N=439
Openness and acceptance of the community toward people of diverse backgrounds	25%	N=121	47%	N=225	19%	N=90	9%	N=42	100%	N=479
Neighborliness of residents in Snoqualmie	27%	N=143	47%	N=249	21%	N=113	4%	N=22	100%	N=527
Vibrant Snoqualmie Ridge commercial district	12%	N=61	40%	N=198	38%	N=191	9%	N=46	100%	N=497

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Table 7: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
Made efforts to conserve water	24%	N=127	76%	N=411	100%	N=538
Made efforts to make your home more energy efficient	31%	N=169	69%	N=370	100%	N=539
Observed a code violation or other hazard in Snoqualmie (weeds, abandoned buildings, etc.)	58%	N=310	42%	N=228	100%	N=539
Household member was a victim of a crime in Snoqualmie	89%	N=477	11%	N=61	100%	N=539
Reported a crime to the police in Snoqualmie	82%	N=442	18%	N=97	100%	N=539
Stocked supplies in preparation for an emergency	54%	N=290	46%	N=249	100%	N=539
Campaigned or advocated for an issue, cause or candidate	75%	N=402	25%	N=137	100%	N=539
Contacted the City of Snoqualmie (in-person, phone, email or web) for help or information	60%	N=322	40%	N=218	100%	N=540
Contacted Snoqualmie elected officials (in-person, phone, email or web) to express your opinion	83%	N=449	17%	N=90	100%	N=539

Table 8: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Snoqualmie?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Used Snoqualmie recreation centers or their services	22%	N=115	19%	N=101	29%	N=154	30%	N=161	100%	N=531
Visited a neighborhood park or City park	41%	N=222	37%	N=198	18%	N=99	3%	N=17	100%	N=536
Used Snoqualmie public libraries or their services	12%	N=63	26%	N=140	33%	N=179	29%	N=154	100%	N=536
Participated in religious or spiritual activities in Snoqualmie	8%	N=43	12%	N=66	16%	N=85	64%	N=338	100%	N=532
Attended a City-sponsored event	2%	N=8	6%	N=33	58%	N=309	34%	N=182	100%	N=532
Used bus, rail, subway or other public transportation instead of driving	4%	N=20	3%	N=18	6%	N=34	86%	N=464	100%	N=537
Carpooled with other adults or children instead of driving alone	24%	N=126	12%	N=65	15%	N=80	49%	N=264	100%	N=536
Walked or biked instead of driving	26%	N=142	29%	N=156	23%	N=125	21%	N=114	100%	N=537
Volunteered your time to some group/activity in Snoqualmie	10%	N=54	10%	N=53	23%	N=125	57%	N=304	100%	N=536
Participated in a club	6%	N=30	9%	N=51	11%	N=59	74%	N=395	100%	N=535
Talked to or visited with your immediate neighbors	48%	N=258	34%	N=185	13%	N=70	5%	N=25	100%	N=537
Done a favor for a neighbor	23%	N=123	25%	N=134	38%	N=201	14%	N=75	100%	N=533
Used the City of Snoqualmie trail system	26%	N=140	33%	N=175	26%	N=140	15%	N=83	100%	N=537

Table 9: Question 9

Thinking about local public meetings (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Attended a local public meeting	0%	N=3	2%	N=13	17%	N=89	80%	N=413	100%	N=517
Watched (online or on television) a local public meeting	0%	N=2	1%	N=5	9%	N=50	89%	N=477	100%	N=534

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Table 10: Question 10

Please rate the quality of each of the following services in Snoqualmie:	Excellent		Good		Fair		Poor		Total	
Police/Sheriff services	45%	N=203	46%	N=208	7%	N=30	2%	N=8	100%	N=450
Fire services	60%	N=239	37%	N=148	3%	N=12	0%	N=0	100%	N=399
Ambulance or emergency medical services	55%	N=164	39%	N=118	5%	N=16	1%	N=2	100%	N=300
Crime prevention	34%	N=132	48%	N=190	15%	N=60	3%	N=13	100%	N=395
Fire prevention and education	36%	N=119	51%	N=166	12%	N=40	1%	N=3	100%	N=327
Traffic enforcement	21%	N=97	44%	N=204	23%	N=107	11%	N=53	100%	N=461
Street repair	29%	N=138	47%	N=224	19%	N=90	6%	N=28	100%	N=481
Street cleaning	38%	N=192	44%	N=222	14%	N=70	3%	N=15	100%	N=499
Street lighting	26%	N=133	51%	N=260	16%	N=79	7%	N=37	100%	N=509
Snow removal	24%	N=123	45%	N=230	21%	N=107	10%	N=54	100%	N=513
Sidewalk maintenance	30%	N=150	47%	N=239	16%	N=81	7%	N=38	100%	N=507
Traffic signal timing	24%	N=121	52%	N=262	15%	N=78	9%	N=45	100%	N=507
Bus or transit services	11%	N=28	17%	N=43	36%	N=90	35%	N=88	100%	N=249
Garbage collection	45%	N=230	46%	N=237	8%	N=40	2%	N=8	100%	N=515
Recycling	47%	N=244	45%	N=233	7%	N=37	0%	N=2	100%	N=516
Yard waste pick-up	49%	N=235	44%	N=211	6%	N=27	1%	N=4	100%	N=477
Storm drainage	32%	N=159	54%	N=266	10%	N=49	4%	N=17	100%	N=491
Drinking water	42%	N=218	42%	N=218	11%	N=55	5%	N=24	100%	N=515
Sewer services	42%	N=212	48%	N=241	9%	N=44	1%	N=3	100%	N=500
Power (electric and/or gas) utility	39%	N=200	47%	N=243	13%	N=65	1%	N=5	100%	N=514
Utility billing	31%	N=157	44%	N=228	20%	N=101	5%	N=27	100%	N=513
City parks	59%	N=302	34%	N=173	7%	N=37	0%	N=1	100%	N=513
Recreation programs or classes	27%	N=95	46%	N=160	22%	N=77	4%	N=14	100%	N=345
Recreation centers or facilities	27%	N=103	48%	N=186	22%	N=84	4%	N=14	100%	N=386
Land use, planning and zoning	16%	N=65	39%	N=161	29%	N=118	17%	N=68	100%	N=411
Code enforcement (weeds, abandoned buildings, etc.)	18%	N=74	41%	N=165	28%	N=112	12%	N=48	100%	N=398
Animal control	23%	N=79	51%	N=177	20%	N=68	7%	N=23	100%	N=347
Economic development	16%	N=70	45%	N=196	29%	N=125	9%	N=40	100%	N=431
Health services	18%	N=70	52%	N=207	23%	N=92	8%	N=31	100%	N=400
Public library services	48%	N=219	40%	N=183	11%	N=51	1%	N=3	100%	N=457
Public information services	28%	N=99	47%	N=168	19%	N=68	6%	N=20	100%	N=356
Cable television	19%	N=80	36%	N=149	30%	N=123	15%	N=64	100%	N=416
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	21%	N=67	49%	N=155	23%	N=73	7%	N=23	100%	N=319
Preservation of natural areas such as open space, farmlands and greenbelts	32%	N=158	43%	N=211	16%	N=81	9%	N=45	100%	N=495
Snoqualmie open space	32%	N=159	46%	N=232	16%	N=83	5%	N=27	100%	N=501
City-sponsored special events	27%	N=114	48%	N=203	23%	N=98	3%	N=12	100%	N=427
Overall customer service by Snoqualmie employees (police, receptionists, planners, etc.)	40%	N=170	43%	N=184	14%	N=60	3%	N=11	100%	N=425
City communications (website, social media, newsletter, etc.)	27%	N=123	48%	N=220	20%	N=94	5%	N=23	100%	N=460
Broadband internet	19%	N=87	40%	N=183	25%	N=116	16%	N=72	100%	N=457
City of Snoqualmie trail system	50%	N=251	40%	N=202	9%	N=43	1%	N=4	100%	N=500

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Table 11: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Total	
The City of Snoqualmie	26%	N=128	60%	N=301	11%	N=56	3%	N=13	100%	N=497
The Federal Government	5%	N=22	37%	N=155	45%	N=188	13%	N=56	100%	N=421

Table 12: Question 12

Please rate the following categories of Snoqualmie government performance:	Excellent		Good		Fair		Poor		Total	
The value of services for the taxes paid to Snoqualmie	11%	N=51	49%	N=234	31%	N=147	9%	N=45	100%	N=477
The overall direction that Snoqualmie is taking	18%	N=86	46%	N=226	27%	N=132	10%	N=48	100%	N=493
The job Snoqualmie government does at welcoming citizen involvement	19%	N=72	44%	N=170	27%	N=106	10%	N=38	100%	N=387
Overall confidence in Snoqualmie government	15%	N=71	44%	N=206	28%	N=129	13%	N=58	100%	N=464
Generally acting in the best interest of the community	18%	N=85	47%	N=222	24%	N=112	12%	N=55	100%	N=473
Being honest	17%	N=70	49%	N=198	21%	N=86	12%	N=50	100%	N=404
Treating all residents fairly	21%	N=87	48%	N=201	20%	N=82	12%	N=48	100%	N=418

Table 13: Question 13

Please rate how important, if at all, you think it is for the Snoqualmie community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
Overall feeling of safety in Snoqualmie	57%	N=304	32%	N=171	9%	N=48	1%	N=7	100%	N=530
Overall ease of getting to the places you usually have to visit	39%	N=205	42%	N=220	16%	N=85	3%	N=17	100%	N=528
Quality of overall natural environment in Snoqualmie	53%	N=280	37%	N=197	9%	N=47	1%	N=5	100%	N=529
Overall "built environment" of Snoqualmie (including overall design, buildings, parks and transportation systems)	40%	N=209	43%	N=226	15%	N=77	3%	N=14	100%	N=526
Health and wellness opportunities in Snoqualmie	16%	N=86	44%	N=230	36%	N=187	4%	N=22	100%	N=525
Overall opportunities for education and enrichment	29%	N=151	41%	N=217	26%	N=139	4%	N=19	100%	N=526
Overall economic health of Snoqualmie	42%	N=221	40%	N=210	16%	N=87	2%	N=12	100%	N=530
Sense of community	36%	N=193	45%	N=239	16%	N=87	2%	N=11	100%	N=530

Table 14: Question 14

Please rate the speed of growth in the following categories in Snoqualmie over the past 5 years:	Much too fast		Somewhat too fast		Right amount		Somewhat too slow		Much too slow		Total	
Residential population growth	25%	N=121	43%	N=205	31%	N=147	2%	N=7	0%	N=0	100%	N=482
Retail growth (stores, restaurants, etc.)	5%	N=25	8%	N=40	37%	N=182	37%	N=184	13%	N=66	100%	N=498
Services growth (doctor's office, insurance agency, etc.)	2%	N=10	3%	N=13	64%	N=282	25%	N=109	7%	N=30	100%	N=443
Jobs growth	2%	N=7	3%	N=10	24%	N=73	46%	N=140	25%	N=77	100%	N=307

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Table 15: Question 15

Please rate how important, if at all, the following types of development will be for the City to focus on in the future:	Essential		Very important		Somewhat important		Not at all important		Total	
Increased retail uses, including restaurants and shopping	33%	N=172	34%	N=181	24%	N=125	9%	N=48	100%	N=526
More housing suitable for adults ages 55+	14%	N=76	21%	N=109	39%	N=207	25%	N=133	100%	N=526
More affordable workforce housing	22%	N=114	28%	N=147	32%	N=170	18%	N=93	100%	N=524
Tourism-oriented development (wineries, hotels, etc.)	18%	N=97	22%	N=118	37%	N=194	23%	N=119	100%	N=528

Table 16: Question 16

Please indicate your level of agreement with the following statements:	Strongly agree		Somewhat agree		Somewhat disagree		Strongly disagree		Total	
I trust the City of Snoqualmie to spend my tax dollars responsibly	15%	N=71	58%	N=280	16%	N=75	12%	N=56	100%	N=482
There is room to make spending cuts without jeopardizing important City services	26%	N=97	49%	N=181	16%	N=60	9%	N=35	100%	N=372

Table 17: Question 17

Please rate how important, if at all, you think it is for the Snoqualmie Fire Department to focus on each of the following goals in the next four years:	Essential		Very important		Somewhat important		Not at all important		Total	
Maintaining quick response times throughout the city	77%	N=404	21%	N=108	2%	N=13	0%	N=1	100%	N=526
Providing a high-quality training program for all career and volunteer personnel	48%	N=254	41%	N=217	9%	N=50	1%	N=5	100%	N=526
Maintaining funding to support current fire and EMS service levels	61%	N=318	33%	N=172	6%	N=33	0%	N=2	100%	N=526
Maintaining safe and suitable equipment, fire apparatus and stations	62%	N=324	31%	N=165	7%	N=35	0%	N=2	100%	N=526
Expanding prevention, public education, and outreach activities	29%	N=151	37%	N=193	29%	N=152	6%	N=31	100%	N=526

Table 18: Question 18

Please rate how important, if at all, each of the following strategies are to improving environmental sustainability in Snoqualmie:	Essential		Very important		Somewhat important		Not at all important		Total	
Improving ease of access to walking/biking/public transportation	36%	N=190	35%	N=185	24%	N=128	5%	N=25	100%	N=528
Demonstrating green practices in City operations	29%	N=154	40%	N=211	24%	N=129	7%	N=35	100%	N=529
Demonstrating green practices in business	29%	N=155	38%	N=200	26%	N=135	7%	N=36	100%	N=526
Including green building design in development projects	32%	N=170	35%	N=183	25%	N=132	8%	N=43	100%	N=527
Reducing the use of pesticides	36%	N=191	31%	N=164	26%	N=137	7%	N=38	100%	N=529
Reducing garbage sent to the landfill	34%	N=182	36%	N=188	25%	N=135	5%	N=24	100%	N=529
Increasing recycling	37%	N=194	38%	N=204	21%	N=113	4%	N=19	100%	N=530

Table 19: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
Recycle at home	1%	N=6	1%	N=3	1%	N=8	18%	N=93	79%	N=420	100%	N=530
Purchase goods or services from a business located in Snoqualmie	1%	N=4	9%	N=45	49%	N=260	34%	N=181	7%	N=39	100%	N=529
Eat at least 5 portions of fruits and vegetables a day	2%	N=9	13%	N=66	31%	N=165	36%	N=191	18%	N=96	100%	N=526
Participate in moderate or vigorous physical activity	1%	N=5	6%	N=31	33%	N=176	38%	N=204	22%	N=114	100%	N=529
Read or watch local news (via television, paper, computer, etc.)	4%	N=19	16%	N=87	24%	N=128	28%	N=148	28%	N=146	100%	N=528
Vote in local elections	8%	N=40	3%	N=18	10%	N=55	20%	N=107	59%	N=311	100%	N=531



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Table 20: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	30%	N=157
Very good	48%	N=253
Good	19%	N=103
Fair	3%	N=14
Poor	0%	N=2
Total	100%	N=529

Table 21: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	11%	N=60
Somewhat positive	30%	N=157
Neutral	48%	N=254
Somewhat negative	9%	N=49
Very negative	1%	N=6
Total	100%	N=527

Table 22: Question D4

What is your employment status?	Percent	Number
Working full time for pay	73%	N=383
Working part time for pay	10%	N=52
Unemployed, looking for paid work	2%	N=11
Unemployed, not looking for paid work	6%	N=32
Fully retired	9%	N=49
Total	100%	N=527

Table 23: Question D5

Do you work inside the boundaries of Snoqualmie?	Percent	Number
Yes, outside the home	14%	N=74
Yes, from home	16%	N=85
No	70%	N=364
Total	100%	N=523

Table 24: Question D6

How many years have you lived in Snoqualmie?	Percent	Number
Less than 2 years	24%	N=127
2 to 5 years	26%	N=138
6 to 10 years	19%	N=99
11 to 15 years	23%	N=120
16 to 20 years	6%	N=30
More than 20 years	3%	N=15
Total	100%	N=529

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Table 25: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	84%	N=443
Building with two or more homes (duplex, townhome, apartment or condominium)	16%	N=87
Mobile home	0%	N=0
Other	0%	N=1
Total	100%	N=531

Table 26: Question D8

Is this house, apartment or mobile home...	Percent	Number
Rented	16%	N=82
Owned	84%	N=447
Total	100%	N=530

Table 27: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$600 per month	3%	N=13
\$600 to \$999 per month	5%	N=24
\$1,000 to \$1,499 per month	7%	N=35
\$1,500 to \$2,499 per month	31%	N=162
\$2,500 to \$4,500 per month	49%	N=257
More than \$4,500 per month	6%	N=31
Total	100%	N=523

Table 28: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	43%	N=229
Yes	57%	N=299
Total	100%	N=529

Table 29: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	87%	N=461
Yes	13%	N=67
Total	100%	N=528

## The National Citizen Survey™

Table 30: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	2%	N=11
\$25,000 to \$49,999	5%	N=27
\$50,000 to \$99,999	15%	N=72
\$100,000 to \$149,999	29%	N=144
\$150,000 to \$199,999	19%	N=96
\$200,000 or more	30%	N=148
Total	100%	N=498

Table 31: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	95%	N=494
Yes, I consider myself to be Spanish, Hispanic or Latino	5%	N=27
Total	100%	N=521

Table 32: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	2%	N=9
Asian, Asian Indian or Pacific Islander	9%	N=46
Black or African American	1%	N=5
White	91%	N=469
Other	4%	N=19

Total may exceed 100% as respondents could select more than one option.

Table 33: Question D15

In which category is your age?	Percent	Number
18 to 24 years	2%	N=12
25 to 34 years	25%	N=132
35 to 44 years	28%	N=147
45 to 54 years	27%	N=142
55 to 64 years	8%	N=44
65 to 74 years	6%	N=33
75 years or older	2%	N=13
Total	100%	N=524

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Table 34: Question D16

What is your sex?	Percent	Number
Female	51%	N=265
Male	49%	N=253
Total	100%	N=518

Table 35: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	81%	N=425
Land line	7%	N=36
Both	12%	N=62
Total	100%	N=524

Table 36: Question D18

Where do you receive your household mail?	Percent	Number
At my home address	92%	N=479
At a PO Box	6%	N=33
Both my home address and a PO Box	2%	N=8
Total	100%	N=520

Table 37: Question D19

[IF YOU RECEIVED THIS SURVEY VIA PO BOX] Which one of the three areas labeled in the cover letter includes your primary residence?	Percent	Number
Ridge 1	5%	N=2
Ridge 2	3%	N=1
Downtown	92%	N=27
Total	100%	N=30

This question was asked only of residents who received the survey via PO Box.

## Responses including “don’t know”

The following pages contain a complete set of responses to each question on the survey, including the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=”).

Table 38: Question 1

Please rate each of the following aspects of quality of life in Snoqualmie:	Excellent		Good		Fair		Poor		Don't know		Total	
Snoqualmie as a place to live	64%	N=348	31%	N=170	4%	N=22	1%	N=3	0%	N=0	100%	N=543
Your neighborhood as a place to live	63%	N=340	29%	N=155	8%	N=41	1%	N=6	0%	N=0	100%	N=541
Snoqualmie as a place to raise children	65%	N=353	22%	N=121	3%	N=15	1%	N=6	8%	N=45	100%	N=540
Snoqualmie as a place to work	13%	N=69	15%	N=79	19%	N=105	16%	N=86	37%	N=199	100%	N=537
Snoqualmie as a place to visit	37%	N=201	40%	N=214	19%	N=103	2%	N=10	2%	N=10	100%	N=537
Snoqualmie as a place to retire	23%	N=125	22%	N=120	21%	N=113	9%	N=50	24%	N=131	100%	N=539
The overall quality of life in Snoqualmie	51%	N=274	42%	N=224	6%	N=30	1%	N=6	1%	N=3	100%	N=537

Table 39: Question 2

Please rate each of the following characteristics as they relate to Snoqualmie as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
Overall feeling of safety in Snoqualmie	54%	N=295	41%	N=221	4%	N=23	1%	N=4	0%	N=0	100%	N=543
Overall ease of getting to the places you usually have to visit	33%	N=177	40%	N=217	20%	N=110	7%	N=38	0%	N=0	100%	N=541
Quality of overall natural environment in Snoqualmie	65%	N=347	30%	N=160	4%	N=24	1%	N=7	0%	N=0	100%	N=538
Overall "built environment" of Snoqualmie (including overall design, buildings, parks and transportation systems)	32%	N=176	45%	N=245	16%	N=87	6%	N=33	0%	N=2	100%	N=543
Health and wellness opportunities in Snoqualmie	29%	N=158	43%	N=232	18%	N=96	7%	N=36	4%	N=19	100%	N=542
Overall opportunities for education and enrichment	19%	N=103	37%	N=200	26%	N=142	5%	N=28	13%	N=68	100%	N=541
Overall economic health of Snoqualmie	21%	N=116	44%	N=241	20%	N=107	3%	N=17	11%	N=60	100%	N=541
Sense of community	34%	N=181	43%	N=233	19%	N=101	3%	N=19	1%	N=6	100%	N=539
Overall image or reputation of Snoqualmie	44%	N=238	44%	N=240	9%	N=48	1%	N=7	2%	N=10	100%	N=542

Table 40: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
Recommend living in Snoqualmie to someone who asks	67%	N=361	25%	N=134	6%	N=31	3%	N=14	0%	N=1	100%	N=541
Remain in Snoqualmie for the next five years	64%	N=349	22%	N=118	5%	N=24	8%	N=41	2%	N=9	100%	N=541

Table 41: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		Total	
In your neighborhood during the day	84%	N=458	12%	N=66	2%	N=12	1%	N=3	0%	N=1	0%	N=2	100%	N=542
In Snoqualmie's downtown/commercial area during the day	75%	N=408	19%	N=101	3%	N=14	1%	N=5	0%	N=0	2%	N=13	100%	N=542

# The National Citizen Survey™

Table 42: Question 5

Please rate each of the following characteristics as they relate to Snoqualmie as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
Traffic flow on major streets	18%	N=95	42%	N=227	25%	N=133	15%	N=82	1%	N=3	100%	N=541
Ease of public parking	32%	N=173	44%	N=240	17%	N=93	6%	N=30	1%	N=4	100%	N=541
Ease of travel by car in Snoqualmie	36%	N=194	47%	N=254	13%	N=69	4%	N=19	0%	N=1	100%	N=537
Ease of travel by public transportation in Snoqualmie	3%	N=16	8%	N=42	17%	N=89	29%	N=154	44%	N=236	100%	N=537
Ease of travel by bicycle in Snoqualmie	23%	N=125	41%	N=219	14%	N=74	3%	N=18	18%	N=97	100%	N=533
Ease of walking in Snoqualmie	60%	N=326	33%	N=178	5%	N=25	1%	N=8	1%	N=5	100%	N=541
Availability of paths and walking trails	67%	N=364	24%	N=131	5%	N=28	1%	N=8	2%	N=8	100%	N=540
Air quality	74%	N=400	22%	N=122	3%	N=17	0%	N=2	0%	N=1	100%	N=542
Cleanliness of Snoqualmie	61%	N=333	33%	N=180	5%	N=26	1%	N=3	0%	N=0	100%	N=542
Overall appearance of Snoqualmie	60%	N=328	33%	N=178	6%	N=34	0%	N=1	0%	N=1	100%	N=542
Public places where people want to spend time	46%	N=248	39%	N=210	11%	N=61	3%	N=16	1%	N=6	100%	N=542
Variety of housing options	19%	N=101	34%	N=184	27%	N=146	15%	N=78	5%	N=26	100%	N=535
Availability of affordable quality housing	8%	N=41	18%	N=99	28%	N=148	33%	N=177	13%	N=73	100%	N=539
Fitness opportunities (including exercise classes and paths or trails, etc.)	43%	N=233	39%	N=209	13%	N=70	3%	N=18	2%	N=11	100%	N=540
Recreational opportunities	44%	N=237	42%	N=229	9%	N=51	3%	N=16	1%	N=8	100%	N=540
Availability of affordable quality food	14%	N=74	36%	N=196	36%	N=192	14%	N=73	1%	N=4	100%	N=540
Availability of affordable quality health care	14%	N=77	34%	N=183	28%	N=148	8%	N=42	16%	N=87	100%	N=536
Availability of preventive health services	15%	N=79	33%	N=178	24%	N=129	9%	N=49	19%	N=104	100%	N=539
Availability of affordable quality mental health care	5%	N=29	9%	N=47	12%	N=66	13%	N=68	61%	N=326	100%	N=537

Table 43: Question 6

Please rate each of the following characteristics as they relate to Snoqualmie as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
Availability of affordable quality child care/preschool	11%	N=58	21%	N=112	14%	N=75	6%	N=35	47%	N=252	100%	N=532
K-12 education	25%	N=133	34%	N=181	11%	N=60	2%	N=11	28%	N=149	100%	N=534
Adult educational opportunities	2%	N=12	10%	N=55	17%	N=93	15%	N=81	55%	N=292	100%	N=533
Opportunities to attend cultural/arts/music activities	11%	N=56	37%	N=196	31%	N=168	10%	N=55	11%	N=58	100%	N=533
Opportunities to participate in religious or spiritual events and activities	15%	N=82	36%	N=190	13%	N=70	3%	N=16	33%	N=174	100%	N=532
Employment opportunities	1%	N=8	9%	N=48	28%	N=146	22%	N=114	40%	N=213	100%	N=530
Shopping opportunities	4%	N=20	20%	N=105	47%	N=248	29%	N=153	1%	N=6	100%	N=532
Cost of living in Snoqualmie	2%	N=12	24%	N=129	49%	N=262	24%	N=127	1%	N=5	100%	N=535
Overall quality of business and service establishments in Snoqualmie	10%	N=56	45%	N=238	37%	N=200	6%	N=32	2%	N=8	100%	N=534
Vibrant downtown area	13%	N=70	37%	N=198	37%	N=196	11%	N=58	2%	N=10	100%	N=532
Overall quality of new development in Snoqualmie	15%	N=80	46%	N=245	22%	N=120	10%	N=54	6%	N=34	100%	N=535
Opportunities to participate in social events and activities	18%	N=96	46%	N=243	25%	N=133	2%	N=12	9%	N=48	100%	N=533
Opportunities to volunteer	15%	N=80	33%	N=179	20%	N=105	3%	N=15	29%	N=156	100%	N=536
Opportunities to participate in community matters	16%	N=85	42%	N=224	20%	N=109	4%	N=21	18%	N=96	100%	N=535
Openness and acceptance of the community toward people of diverse backgrounds	23%	N=121	42%	N=225	17%	N=90	8%	N=42	10%	N=56	100%	N=535
Neighborliness of residents in Snoqualmie	27%	N=143	47%	N=249	21%	N=113	4%	N=22	1%	N=8	100%	N=535
Vibrant Snoqualmie Ridge commercial district	11%	N=61	37%	N=198	36%	N=191	9%	N=46	7%	N=39	100%	N=536

# The National Citizen Survey™

Table 44: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
Made efforts to conserve water	24%	N=127	76%	N=411	100%	N=538
Made efforts to make your home more energy efficient	31%	N=169	69%	N=370	100%	N=539
Observed a code violation or other hazard in Snoqualmie (weeds, abandoned buildings, etc.)	58%	N=310	42%	N=228	100%	N=539
Household member was a victim of a crime in Snoqualmie	89%	N=477	11%	N=61	100%	N=539
Reported a crime to the police in Snoqualmie	82%	N=442	18%	N=97	100%	N=539
Stocked supplies in preparation for an emergency	54%	N=290	46%	N=249	100%	N=539
Campaigned or advocated for an issue, cause or candidate	75%	N=402	25%	N=137	100%	N=539
Contacted the City of Snoqualmie (in-person, phone, email or web) for help or information	60%	N=322	40%	N=218	100%	N=540
Contacted Snoqualmie elected officials (in-person, phone, email or web) to express your opinion	83%	N=449	17%	N=90	100%	N=539

Table 45: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Snoqualmie?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Used Snoqualmie recreation centers or their services	22%	N=115	19%	N=101	29%	N=154	30%	N=161	100%	N=531
Visited a neighborhood park or City park	41%	N=222	37%	N=198	18%	N=99	3%	N=17	100%	N=536
Used Snoqualmie public libraries or their services	12%	N=63	26%	N=140	33%	N=179	29%	N=154	100%	N=536
Participated in religious or spiritual activities in Snoqualmie	8%	N=43	12%	N=66	16%	N=85	64%	N=338	100%	N=532
Attended a City-sponsored event	2%	N=8	6%	N=33	58%	N=309	34%	N=182	100%	N=532
Used bus, rail, subway or other public transportation instead of driving	4%	N=20	3%	N=18	6%	N=34	86%	N=464	100%	N=537
Carpooled with other adults or children instead of driving alone	24%	N=126	12%	N=65	15%	N=80	49%	N=264	100%	N=536
Walked or biked instead of driving	26%	N=142	29%	N=156	23%	N=125	21%	N=114	100%	N=537
Volunteered your time to some group/activity in Snoqualmie	10%	N=54	10%	N=53	23%	N=125	57%	N=304	100%	N=536
Participated in a club	6%	N=30	9%	N=51	11%	N=59	74%	N=395	100%	N=535
Talked to or visited with your immediate neighbors	48%	N=258	34%	N=185	13%	N=70	5%	N=25	100%	N=537
Done a favor for a neighbor	23%	N=123	25%	N=134	38%	N=201	14%	N=75	100%	N=533
Used the City of Snoqualmie trail system	26%	N=140	33%	N=175	26%	N=140	15%	N=83	100%	N=537

Table 46: Question 9

Thinking about local public meetings (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Attended a local public meeting	0%	N=3	2%	N=13	17%	N=89	80%	N=413	100%	N=517
Watched (online or on television) a local public meeting	0%	N=2	1%	N=5	9%	N=50	89%	N=477	100%	N=534

The National Citizen Survey™

Table 47: Question 10

Please rate the quality of each of the following services in Snoqualmie:	Excellent		Good		Fair		Poor		Don't know		Total	
Police/Sheriff services	38%	N=203	39%	N=208	6%	N=30	2%	N=8	15%	N=78	100%	N=528
Fire services	45%	N=239	28%	N=148	2%	N=12	0%	N=0	24%	N=127	100%	N=526
Ambulance or emergency medical services	31%	N=164	22%	N=118	3%	N=16	0%	N=2	43%	N=226	100%	N=526
Crime prevention	25%	N=132	36%	N=190	11%	N=60	2%	N=13	25%	N=132	100%	N=527
Fire prevention and education	23%	N=119	32%	N=166	8%	N=40	1%	N=3	37%	N=193	100%	N=520
Traffic enforcement	19%	N=97	39%	N=204	21%	N=107	10%	N=53	12%	N=62	100%	N=524
Street repair	26%	N=138	43%	N=224	17%	N=90	5%	N=28	9%	N=47	100%	N=527
Street cleaning	36%	N=192	42%	N=222	13%	N=70	3%	N=15	5%	N=28	100%	N=528
Street lighting	25%	N=133	49%	N=260	15%	N=79	7%	N=37	4%	N=19	100%	N=528
Snow removal	23%	N=123	43%	N=230	20%	N=107	10%	N=54	3%	N=15	100%	N=528
Sidewalk maintenance	29%	N=150	46%	N=239	15%	N=81	7%	N=38	3%	N=17	100%	N=525
Traffic signal timing	23%	N=121	50%	N=262	15%	N=78	9%	N=45	4%	N=19	100%	N=526
Bus or transit services	5%	N=28	8%	N=43	17%	N=90	17%	N=88	52%	N=271	100%	N=520
Garbage collection	44%	N=230	46%	N=237	8%	N=40	2%	N=8	1%	N=6	100%	N=521
Recycling	47%	N=244	44%	N=233	7%	N=37	0%	N=2	1%	N=8	100%	N=523
Yard waste pick-up	45%	N=235	40%	N=211	5%	N=27	1%	N=4	9%	N=46	100%	N=523
Storm drainage	30%	N=159	51%	N=266	9%	N=49	3%	N=17	6%	N=33	100%	N=524
Drinking water	42%	N=218	42%	N=218	10%	N=55	5%	N=24	1%	N=6	100%	N=521
Sewer services	40%	N=212	46%	N=241	8%	N=44	1%	N=3	5%	N=24	100%	N=524
Power (electric and/or gas) utility	38%	N=200	47%	N=243	12%	N=65	1%	N=5	2%	N=8	100%	N=522
Utility billing	30%	N=157	44%	N=228	19%	N=101	5%	N=27	2%	N=11	100%	N=523
City parks	58%	N=302	33%	N=173	7%	N=37	0%	N=1	2%	N=11	100%	N=525
Recreation programs or classes	18%	N=95	31%	N=160	15%	N=77	3%	N=14	34%	N=177	100%	N=522
Recreation centers or facilities	20%	N=103	36%	N=186	16%	N=84	3%	N=14	25%	N=128	100%	N=515
Land use, planning and zoning	13%	N=65	31%	N=161	23%	N=118	13%	N=68	20%	N=106	100%	N=517
Code enforcement (weeds, abandoned buildings, etc.)	14%	N=74	32%	N=165	21%	N=112	9%	N=48	24%	N=124	100%	N=522
Animal control	15%	N=79	34%	N=177	13%	N=68	4%	N=23	34%	N=175	100%	N=522
Economic development	13%	N=70	38%	N=196	24%	N=125	8%	N=40	17%	N=90	100%	N=520
Health services	14%	N=70	40%	N=207	18%	N=92	6%	N=31	23%	N=117	100%	N=518
Public library services	42%	N=219	35%	N=183	10%	N=51	1%	N=3	13%	N=67	100%	N=523
Public information services	19%	N=99	32%	N=168	13%	N=68	4%	N=20	32%	N=164	100%	N=520
Cable television	15%	N=80	29%	N=149	24%	N=123	12%	N=64	20%	N=106	100%	N=522
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	13%	N=67	30%	N=155	14%	N=73	4%	N=23	39%	N=203	100%	N=522
Preservation of natural areas such as open space, farmlands and greenbelts	30%	N=158	41%	N=211	16%	N=81	9%	N=45	5%	N=25	100%	N=520
Snoqualmie open space	31%	N=159	45%	N=232	16%	N=83	5%	N=27	3%	N=17	100%	N=518
City-sponsored special events	22%	N=114	39%	N=203	19%	N=98	2%	N=12	18%	N=96	100%	N=523
Overall customer service by Snoqualmie employees (police, receptionists, planners, etc.)	32%	N=170	35%	N=184	11%	N=60	2%	N=11	19%	N=98	100%	N=523
City communications (website, social media, newsletter, etc.)	23%	N=123	42%	N=220	18%	N=94	4%	N=23	12%	N=64	100%	N=524
Broadband internet	17%	N=87	35%	N=183	22%	N=116	14%	N=72	13%	N=69	100%	N=526
City of Snoqualmie trail system	48%	N=251	38%	N=202	8%	N=43	1%	N=4	5%	N=27	100%	N=527



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Table 48: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Don't know		Total	
The City of Snoqualmie	24%	N=128	57%	N=301	11%	N=56	2%	N=13	6%	N=32	100%	N=529
The Federal Government	4%	N=22	29%	N=155	36%	N=188	11%	N=56	20%	N=105	100%	N=527

Table 49: Question 12

Please rate the following categories of Snoqualmie government performance:	Excellent		Good		Fair		Poor		Don't know		Total	
The value of services for the taxes paid to Snoqualmie	10%	N=51	45%	N=234	28%	N=147	9%	N=45	9%	N=47	100%	N=524
The overall direction that Snoqualmie is taking	16%	N=86	43%	N=226	25%	N=132	9%	N=48	6%	N=34	100%	N=526
The job Snoqualmie government does at welcoming citizen involvement	14%	N=72	32%	N=170	20%	N=106	7%	N=38	26%	N=138	100%	N=525
Overall confidence in Snoqualmie government	14%	N=71	39%	N=206	25%	N=129	11%	N=58	12%	N=62	100%	N=525
Generally acting in the best interest of the community	16%	N=85	42%	N=222	21%	N=112	10%	N=55	10%	N=53	100%	N=526
Being honest	13%	N=70	38%	N=198	17%	N=86	9%	N=50	23%	N=120	100%	N=524
Treating all residents fairly	17%	N=87	38%	N=201	16%	N=82	9%	N=48	20%	N=107	100%	N=525

Table 50: Question 13

Please rate how important, if at all, you think it is for the Snoqualmie community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
Overall feeling of safety in Snoqualmie	57%	N=304	32%	N=171	9%	N=48	1%	N=7	100%	N=530
Overall ease of getting to the places you usually have to visit	39%	N=205	42%	N=220	16%	N=85	3%	N=17	100%	N=528
Quality of overall natural environment in Snoqualmie	53%	N=280	37%	N=197	9%	N=47	1%	N=5	100%	N=529
Overall "built environment" of Snoqualmie (including overall design, buildings, parks and transportation systems)	40%	N=209	43%	N=226	15%	N=77	3%	N=14	100%	N=526
Health and wellness opportunities in Snoqualmie	16%	N=86	44%	N=230	36%	N=187	4%	N=22	100%	N=525
Overall opportunities for education and enrichment	29%	N=151	41%	N=217	26%	N=139	4%	N=19	100%	N=526
Overall economic health of Snoqualmie	42%	N=221	40%	N=210	16%	N=87	2%	N=12	100%	N=530
Sense of community	36%	N=193	45%	N=239	16%	N=87	2%	N=11	100%	N=530

Table 51: Question 14

Please rate the speed of growth in the following categories in Snoqualmie over the past 5 years:	Much too fast		Somewhat too fast		Right amount		Somewhat too slow		Much too slow		Don't know		Total	
Residential population growth	23%	N=121	39%	N=205	28%	N=147	1%	N=7	0%	N=0	9%	N=48	100%	N=530
Retail growth (stores, restaurants, etc.)	5%	N=25	8%	N=40	34%	N=182	35%	N=184	13%	N=66	6%	N=32	100%	N=531
Services growth (doctor's office, insurance agency, etc.)	2%	N=10	2%	N=13	53%	N=282	21%	N=109	6%	N=30	16%	N=86	100%	N=530
Jobs growth	1%	N=7	2%	N=10	14%	N=73	27%	N=140	15%	N=77	42%	N=221	100%	N=528

Table 52: Question 15

Please rate how important, if at all, the following types of development will be for the City to focus on in the future:	Essential		Very important		Somewhat important		Not at all important		Total	
Increased retail uses, including restaurants and shopping	33%	N=172	34%	N=181	24%	N=125	9%	N=48	100%	N=526
More housing suitable for adults ages 55+	14%	N=76	21%	N=109	39%	N=207	25%	N=133	100%	N=526
More affordable workforce housing	22%	N=114	28%	N=147	32%	N=170	18%	N=93	100%	N=524
Tourism-oriented development (wineries, hotels, etc.)	18%	N=97	22%	N=118	37%	N=194	23%	N=119	100%	N=528

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Table 53: Question 16

Please indicate your level of agreement with the following statements:	Strongly agree		Somewhat agree		Somewhat disagree		Strongly disagree		Don't know		Total	
I trust the City of Snoqualmie to spend my tax dollars responsibly	13%	N=71	53%	N=280	14%	N=75	11%	N=56	8%	N=44	100%	N=527
There is room to make spending cuts without jeopardizing important City services	18%	N=97	34%	N=181	11%	N=60	7%	N=35	29%	N=154	100%	N=526

Table 54: Question 17

Please rate how important, if at all, you think it is for the Snoqualmie Fire Department to focus on each of the following goals in the next four years:	Essential		Very important		Somewhat important		Not at all important		Total	
Maintaining quick response times throughout the city	77%	N=404	21%	N=108	2%	N=13	0%	N=1	100%	N=526
Providing a high-quality training program for all career and volunteer personnel	48%	N=254	41%	N=217	9%	N=50	1%	N=5	100%	N=526
Maintaining funding to support current fire and EMS service levels	61%	N=318	33%	N=172	6%	N=33	0%	N=2	100%	N=526
Maintaining safe and suitable equipment, fire apparatus and stations	62%	N=324	31%	N=165	7%	N=35	0%	N=2	100%	N=526
Expanding prevention, public education, and outreach activities	29%	N=151	37%	N=193	29%	N=152	6%	N=31	100%	N=526

Table 55: Question 18

Please rate how important, if at all, each of the following strategies are to improving environmental sustainability in Snoqualmie:	Essential		Very important		Somewhat important		Not at all important		Total	
Improving ease of access to walking/biking/public transportation	36%	N=190	35%	N=185	24%	N=128	5%	N=25	100%	N=528
Demonstrating green practices in City operations	29%	N=154	40%	N=211	24%	N=129	7%	N=35	100%	N=529
Demonstrating green practices in business	29%	N=155	38%	N=200	26%	N=135	7%	N=36	100%	N=526
Including green building design in development projects	32%	N=170	35%	N=183	25%	N=132	8%	N=43	100%	N=527
Reducing the use of pesticides	36%	N=191	31%	N=164	26%	N=137	7%	N=38	100%	N=529
Reducing garbage sent to the landfill	34%	N=182	36%	N=188	25%	N=135	5%	N=24	100%	N=529
Increasing recycling	37%	N=194	38%	N=204	21%	N=113	4%	N=19	100%	N=530

Table 56: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
Recycle at home	1%	N=6	1%	N=3	1%	N=8	18%	N=93	79%	N=420	100%	N=530
Purchase goods or services from a business located in Snoqualmie	1%	N=4	9%	N=45	49%	N=260	34%	N=181	7%	N=39	100%	N=529
Eat at least 5 portions of fruits and vegetables a day	2%	N=9	13%	N=66	31%	N=165	36%	N=191	18%	N=96	100%	N=526
Participate in moderate or vigorous physical activity	1%	N=5	6%	N=31	33%	N=176	38%	N=204	22%	N=114	100%	N=529
Read or watch local news (via television, paper, computer, etc.)	4%	N=19	16%	N=87	24%	N=128	28%	N=148	28%	N=146	100%	N=528
Vote in local elections	8%	N=40	3%	N=18	10%	N=55	20%	N=107	59%	N=311	100%	N=531

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Table 57: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	30%	N=157
Very good	48%	N=253
Good	19%	N=103
Fair	3%	N=14
Poor	0%	N=2
Total	100%	N=529

Table 58: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	11%	N=60
Somewhat positive	30%	N=157
Neutral	48%	N=254
Somewhat negative	9%	N=49
Very negative	1%	N=6
Total	100%	N=527

Table 59: Question D4

What is your employment status?	Percent	Number
Working full time for pay	73%	N=383
Working part time for pay	10%	N=52
Unemployed, looking for paid work	2%	N=11
Unemployed, not looking for paid work	6%	N=32
Fully retired	9%	N=49
Total	100%	N=527

Table 60: Question D5

Do you work inside the boundaries of Snoqualmie?	Percent	Number
Yes, outside the home	14%	N=74
Yes, from home	16%	N=85
No	70%	N=364
Total	100%	N=523

Table 61: Question D6

How many years have you lived in Snoqualmie?	Percent	Number
Less than 2 years	24%	N=127
2 to 5 years	26%	N=138
6 to 10 years	19%	N=99
11 to 15 years	23%	N=120
16 to 20 years	6%	N=30
More than 20 years	3%	N=15
Total	100%	N=529

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Table 62: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	84%	N=443
Building with two or more homes (duplex, townhome, apartment or condominium)	16%	N=87
Mobile home	0%	N=0
Other	0%	N=1
Total	100%	N=531

Table 63: Question D8

Is this house, apartment or mobile home...	Percent	Number
Rented	16%	N=82
Owned	84%	N=447
Total	100%	N=530

Table 64: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$600 per month	3%	N=13
\$600 to \$999 per month	5%	N=24
\$1,000 to \$1,499 per month	7%	N=35
\$1,500 to \$2,499 per month	31%	N=162
\$2,500 to \$4,500 per month	49%	N=257
More than \$4,500 per month	6%	N=31
Total	100%	N=523

Table 65: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	43%	N=229
Yes	57%	N=299
Total	100%	N=529

Table 66: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	87%	N=461
Yes	13%	N=67
Total	100%	N=528

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Table 67: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	2%	N=11
\$25,000 to \$49,999	5%	N=27
\$50,000 to \$99,999	15%	N=72
\$100,000 to \$149,999	29%	N=144
\$150,000 to \$199,999	19%	N=96
\$200,000 or more	30%	N=148
Total	100%	N=498

Table 68: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	95%	N=494
Yes, I consider myself to be Spanish, Hispanic or Latino	5%	N=27
Total	100%	N=521

Table 69: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	2%	N=9
Asian, Asian Indian or Pacific Islander	9%	N=46
Black or African American	1%	N=5
White	91%	N=469
Other	4%	N=19

Total may exceed 100% as respondents could select more than one option.

Table 70: Question D15

In which category is your age?	Percent	Number
18 to 24 years	2%	N=12
25 to 34 years	25%	N=132
35 to 44 years	28%	N=147
45 to 54 years	27%	N=142
55 to 64 years	8%	N=44
65 to 74 years	6%	N=33
75 years or older	2%	N=13
Total	100%	N=524

Table 71: Question D16

What is your sex?	Percent	Number
Female	51%	N=265
Male	49%	N=253
Total	100%	N=518

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Table 72: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	81%	N=425
Land line	7%	N=36
Both	12%	N=62
Total	100%	N=524

Table 73: Question D18

Where do you receive your household mail?	Percent	Number
At my home address	92%	N=479
At a PO Box	6%	N=33
Both my home address and a PO Box	2%	N=8
Total	100%	N=520

Table 74: Question D19

[IF YOU RECEIVED THIS SURVEY VIA PO BOX] Which one of the three areas labeled in the cover letter includes your primary residence?	Percent	Number
Ridge 1	5%	N=2
Ridge 2	3%	N=1
Downtown	92%	N=27
Total	100%	N=30

This question was asked only of residents who received the survey via PO Box.

## Appendix B: Benchmark Comparisons

### Comparison Data

NRC's database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 500 communities whose residents evaluated the same kinds of topics on The National Citizen Survey™. The comparison evaluations are from the most recent survey completed in each community; most communities conduct surveys every year or in alternating years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. The City of Snoqualmie chose to have comparisons made to the entire database as well as to a subset of jurisdictions selected by the City for having populations and median household incomes similar to those of Snoqualmie.

### Interpreting the Results

Ratings are compared when there are at least five communities in which a similar question was asked. Where comparisons are available, four columns are provided in the table. The first column is Snoqualmie's "percent positive." The percent positive is the combination of the top two most positive response options (i.e., "excellent" and "good," "very safe" and "somewhat safe," etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating "yes" or participating in an activity at least once a month. The second column is the rank assigned to Snoqualmie's rating among communities where a similar question was asked. The third column is the number of communities that asked a similar question. The final column shows the comparison of Snoqualmie's rating to the benchmark.

In that final column, Snoqualmie's results are noted as being "higher" than the benchmark, "lower" than the benchmark or "similar" to the benchmark, meaning that the average rating given by Snoqualmie residents is statistically similar to or different (greater or lesser) than the benchmark. More extreme differences are noted as "much higher" or "much lower."

Benchmark Database Characteristics	
Region	Percent
New England	3%
Middle Atlantic	5%
East North Central	15%
West North Central	13%
South Atlantic	22%
East South Central	3%
West South Central	7%
Mountain	16%
Pacific	16%
Population	Percent
Less than 10,000	10%
10,000 to 24,999	22%
25,000 to 49,999	23%
50,000 to 99,999	22%
100,000 or more	23%

## National Benchmark Comparisons

Table 75: Community Characteristics General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
The overall quality of life in Snoqualmie	93%	38	439	Higher
Overall image or reputation of Snoqualmie	90%	42	328	Higher
Snoqualmie as a place to live	95%	36	375	Higher
Your neighborhood as a place to live	91%	16	294	Higher
Snoqualmie as a place to raise children	96%	10	365	Higher
Snoqualmie as a place to retire	60%	176	339	Similar
Overall appearance of Snoqualmie	94%	6	342	Much higher

Table 76: Community Characteristics by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Overall feeling of safety in Snoqualmie	95%	40	312	Higher
	In your neighborhood during the day	97%	52	339	Similar
	In Snoqualmie's downtown/commercial area during the day	96%	55	294	Similar
	Overall ease of getting to the places you usually have to visit	73%	105	220	Similar
Mobility	Availability of paths and walking trails	93%	1	295	Much higher
	Ease of walking in Snoqualmie	94%	3	280	Much higher
	Ease of travel by bicycle in Snoqualmie	79%	23	283	Higher
	Ease of travel by public transportation in Snoqualmie	19%	162	186	Lower
	Ease of travel by car in Snoqualmie	84%	15	284	Higher
	Ease of public parking	77%	12	183	Higher
	Traffic flow on major streets	60%	91	330	Similar
	Quality of overall natural environment in Snoqualmie	94%	6	258	Higher
Natural Environment	Cleanliness of Snoqualmie	95%	6	265	Much higher
	Air quality	96%	1	224	Much higher
Built Environment	Overall "built environment" of Snoqualmie (including overall design, buildings, parks and transportation systems)	78%	27	209	Higher
	Overall quality of new development in Snoqualmie	65%	86	269	Similar
	Availability of affordable quality housing	30%	219	284	Similar
	Variety of housing options	56%	121	260	Similar
	Public places where people want to spend time	86%	9	201	Higher
Economy	Overall economic health of Snoqualmie	74%	66	215	Similar
	Vibrant downtown area	51%	79	193	Similar
	Overall quality of business and service establishments in Snoqualmie	56%	165	252	Similar
	Cost of living in Snoqualmie	27%	175	212	Similar
	Shopping opportunities	24%	242	275	Lower
	Employment opportunities	18%	245	294	Lower
	Snoqualmie as a place to visit	79%	54	229	Higher
	Snoqualmie as a place to work	44%	266	340	Lower
	Health and wellness opportunities in Snoqualmie	75%	85	210	Similar
	Availability of affordable quality mental health care	36%	133	183	Similar
	Availability of preventive health services	59%	129	215	Similar
Recreation and Wellness	Availability of affordable quality health care	58%	136	241	Similar
	Availability of affordable quality food	50%	177	216	Similar
	Recreational opportunities	87%	17	281	Higher



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		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Fitness opportunities (including exercise classes and paths or trails, etc.)	83%	21	201	Higher
	Overall opportunities for education and enrichment	64%	123	211	Similar
	Opportunities to participate in religious or spiritual events and activities	76%	131	185	Similar
	Opportunities to attend cultural/arts/music activities	53%	162	279	Similar
	Adult educational opportunities	28%	181	189	Much lower
	K-12 education	81%	92	252	Similar
	Availability of affordable quality child care/preschool	61%	70	231	Similar
	Opportunities to participate in social events and activities	70%	65	241	Similar
	Neighborliness of Snoqualmie	74%	15	204	Similar
	Openness and acceptance of the community toward people of diverse backgrounds	72%	42	274	Similar
	Opportunities to participate in community matters	70%	78	253	Similar
	Opportunities to volunteer	68%	136	245	Similar

Table 77: Governance General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Services provided by the City of Snoqualmie	86%	81	415	Similar
Overall customer service by Snoqualmie employees (police, receptionists, planners, etc.)	83%	50	356	Similar
Value of services for the taxes paid to Snoqualmie	60%	128	383	Similar
Overall direction that Snoqualmie is taking	63%	111	298	Similar
Job Snoqualmie government does at welcoming citizen involvement	63%	57	300	Similar
Overall confidence in Snoqualmie government	60%	76	213	Similar
Generally acting in the best interest of the community	65%	62	213	Similar
Being honest	66%	71	206	Similar
Treating all residents fairly	69%	40	211	Similar
Services provided by the Federal Government	42%	67	230	Similar

Table 78: Governance by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Police/Sheriff services	91%	55	441	Higher
	Fire services	97%	37	364	Similar
	Ambulance or emergency medical services	94%	62	333	Similar
	Crime prevention	82%	74	338	Higher
	Fire prevention and education	87%	57	266	Similar
	Animal control	74%	74	324	Similar
	Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	70%	92	259	Similar
	Traffic enforcement	65%	157	354	Similar
	Street repair	76%	8	382	Much higher
	Street cleaning	83%	6	304	Higher
	Street lighting	77%	27	309	Higher
	Snow removal	69%	110	281	Similar
	Sidewalk maintenance	77%	12	305	Higher
	Traffic signal timing	76%	4	244	Higher
	Bus or transit services	29%	175	207	Lower
	Garbage collection	91%	43	344	Similar

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		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Environment	Recycling	92%	14	342	Higher
	Yard waste pick-up	93%	4	259	Higher
	Drinking water	85%	33	310	Higher
	Preservation of natural areas such as open space, farmlands and greenbelts	75%	35	238	Similar
	Snoqualmie open space	78%	20	191	Higher
Built Environment	Storm drainage	87%	5	337	Higher
	Sewer services	91%	4	309	Higher
	Power (electric and/or gas) utility	86%	7	158	Similar
	Utility billing	75%	35	185	Similar
	Land use, planning and zoning	55%	96	286	Similar
	Code enforcement (weeds, abandoned buildings, etc.)	60%	96	372	Similar
	Cable television	55%	63	187	Similar
Economy	Economic development	62%	86	266	Similar
Recreation and Wellness	City parks	93%	11	311	Higher
	Recreation programs or classes	74%	112	309	Similar
	Recreation centers or facilities	75%	90	260	Similar
	Health services	69%	100	195	Similar
Education and Enrichment	City-sponsored special events	74%	55	231	Similar
	Public library services	88%	72	328	Similar
Community Engagement	Public information services	75%	63	265	Similar

Table 79: Participation General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Sense of community	78%	32	294	Higher
Recommend living in Snoqualmie to someone who asks	92%	90	265	Similar
Remain in Snoqualmie for the next five years	88%	73	256	Similar
Contacted Snoqualmie (in-person, phone, email or web) for help or information	40%	204	295	Similar

Table 80: Participation by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Stocked supplies in preparation for an emergency	46%	37	184	Similar
	Did NOT report a crime to the police	82%	75	207	Similar
	Household member was NOT a victim of a crime	89%	141	255	Similar
Mobility	Used bus, rail, subway or other public transportation instead of driving	14%	108	168	Lower
	Carpooled with other adults or children instead of driving alone	51%	41	195	Similar
	Walked or biked instead of driving	79%	23	202	Much higher
Natural Environment	Made efforts to conserve water	76%	151	190	Similar
	Made efforts to make your home more energy efficient	69%	177	190	Similar
	Recycle at home	98%	12	237	Higher
Built Environment	Did NOT observe a code violation or other hazard in Snoqualmie	58%	87	197	Similar
	NOT experiencing housing costs stress	70%	106	235	Similar

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		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Economy	Purchase goods or services from a business located in Snoqualmie	91%	187	200	Similar
	Economy will have positive impact on income	41%	21	236	Higher
	Work inside boundaries of Snoqualmie	30%	142	201	Lower
Recreation and Wellness	Used Snoqualmie recreation centers or their services	70%	19	219	Higher
	Visited a neighborhood park or City park	97%	3	250	Higher
	Eat at least 5 portions of fruits and vegetables a day	86%	60	192	Similar
	Participate in moderate or vigorous physical activity	93%	7	196	Similar
	In very good to excellent health	78%	13	196	Similar
	Used Snoqualmie public libraries or their services	71%	55	225	Similar
Education and Enrichment	Participated in religious or spiritual activities in Snoqualmie	36%	147	183	Lower
	Attended City-sponsored event	66%	34	202	Higher
	Campaigned or advocated for an issue, cause or candidate	25%	65	183	Similar
Community Engagement	Contacted Snoqualmie elected officials (in-person, phone, email or web) to express your opinion	17%	101	199	Similar
	Volunteered your time to some group/activity in Snoqualmie	43%	93	243	Similar
	Participated in a club	26%	114	219	Similar
	Talked to or visited with your immediate neighbors	95%	28	196	Similar
	Done a favor for a neighbor	86%	41	191	Similar
	Attended a local public meeting	20%	129	243	Similar
	Watched (online or on television) a local public meeting	11%	199	207	Lower
	Read or watch local news (via television, paper, computer, etc.)	80%	173	201	Similar
	Vote in local elections	89%	34	237	Similar

## Communities included in national comparisons

The communities included in Snoqualmie's comparisons are listed on the following pages along with their population according to the 2010 Census.

Adams County, CO .....441,603  
 Airway Heights city, WA ..... 6,114  
 Albany city, OR ..... 50,158  
 Albemarle County, VA..... 98,970  
 Albert Lea city, MN..... 18,016  
 Alexandria city, VA .....139,966  
 Algonquin village, IL..... 30,046  
 Aliso Viejo city, CA ..... 47,823  
 Altoona city, IA ..... 14,541  
 American Canyon city, CA..... 19,454  
 Ames city, IA ..... 58,965  
 Andover CDP, MA..... 8,762  
 Ankeny city, IA ..... 45,582  
 Ann Arbor city, MI.....113,934  
 Annapolis city, MD ..... 38,394  
 Apache Junction city, AZ..... 35,840  
 Arapahoe County, CO .....572,003  
 Arkansas City city, AR..... 366

Arlington city, TX .....365,438  
 Arvada city, CO .....106,433  
 Asheville city, NC ..... 83,393  
 Ashland city, OR ..... 20,078  
 Ashland town, MA..... 16,593  
 Ashland town, VA..... 7,225  
 Aspen city, CO ..... 6,658  
 Athens-Clarke County, GA .....115,452  
 Auburn city, AL ..... 53,380  
 Augusta CCD, GA .....134,777  
 Aurora city, CO .....325,078  
 Austin city, TX .....790,390  
 Avon town, CO ..... 6,447  
 Avon town, IN ..... 12,446  
 Avondale city, AZ ..... 76,238  
 Azusa city, CA..... 46,361  
 Bainbridge Island city, WA..... 23,025  
 Baltimore city, MD.....620,961

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Bartonville town, TX .....	1,469	Clackamas County, OR .....	375,992
Battle Creek city, MI .....	52,347	Clarendon Hills village, IL .....	8,427
Bay City city, MI .....	34,932	Clayton city, MO .....	15,939
Bay Village city, OH .....	15,651	Clearwater city, FL .....	107,685
Baytown city, TX .....	71,802	Cleveland Heights city, OH .....	46,121
Bedford city, TX .....	46,979	Clinton city, SC .....	8,490
Bedford town, MA .....	13,320	Clive city, IA .....	15,447
Bellevue city, WA .....	122,363	Clovis city, CA .....	95,631
Bellingham city, WA .....	80,885	College Park city, MD .....	30,413
Benbrook city, TX .....	21,234	College Station city, TX .....	93,857
Bend city, OR .....	76,639	Colleyville city, TX .....	22,807
Bettendorf city, IA .....	33,217	Columbia city, MO .....	108,500
Billings city, MT .....	104,170	Columbia city, SC .....	129,272
Blaine city, MN .....	57,186	Columbia Falls city, MT .....	4,688
Bloomfield Hills city, MI .....	3,869	Concord city, CA .....	122,067
Bloomington city, IN .....	80,405	Concord town, MA .....	17,668
Bloomington city, MN .....	82,893	Coon Rapids city, MN .....	61,476
Blue Springs city, MO .....	52,575	Copperas Cove city, TX .....	32,032
Boise City city, ID .....	205,671	Coral Springs city, FL .....	121,096
Bonner Springs city, KS .....	7,314	Coronado city, CA .....	18,912
Boone County, KY .....	118,811	Corvallis city, OR .....	54,462
Boulder city, CO .....	97,385	Cottonwood Heights city, UT .....	33,433
Bowling Green city, KY .....	58,067	Creve Coeur city, MO .....	17,833
Bozeman city, MT .....	37,280	Cross Roads town, TX .....	1,563
Brentwood city, MO .....	8,055	Dacono city, CO .....	4,152
Brentwood city, TN .....	37,060	Dade City city, FL .....	6,437
Brighton city, CO .....	33,352	Dakota County, MN .....	398,552
Brighton city, MI .....	7,444	Dallas city, OR .....	14,583
Bristol city, TN .....	26,702	Dallas city, TX .....	1,197,816
Broken Arrow city, OK .....	98,850	Danville city, KY .....	16,218
Brookfield city, WI .....	37,920	Dardenne Prairie city, MO .....	11,494
Brookline CDP, MA .....	58,732	Darien city, IL .....	22,086
Brooklyn Center city, MN .....	30,104	Davenport city, FL .....	2,888
Brooklyn city, OH .....	11,169	Davenport city, IA .....	99,685
Broomfield city, CO .....	55,889	Davidson town, NC .....	10,944
Brownsburg town, IN .....	21,285	Dayton city, OH .....	141,527
Burien city, WA .....	33,313	Dayton town, WY .....	757
Burleson city, TX .....	36,690	Decatur city, GA .....	19,335
Burlingame city, CA .....	28,806	Del Mar city, CA .....	4,161
Cabarrus County, NC .....	178,011	DeLand city, FL .....	27,031
Cambridge city, MA .....	105,162	Delaware city, OH .....	34,753
Cannon Beach city, OR .....	1,690	Delray Beach city, FL .....	60,522
Cañon City city, CO .....	16,400	Denison city, TX .....	22,682
Canton city, SD .....	3,057	Denton city, TX .....	113,383
Cape Coral city, FL .....	154,305	Denver city, CO .....	600,158
Cape Girardeau city, MO .....	37,941	Derby city, KS .....	22,158
Carlisle borough, PA .....	18,682	Des Moines city, IA .....	203,433
Carlsbad city, CA .....	105,328	Des Peres city, MO .....	8,373
Carroll city, IA .....	10,103	Destin city, FL .....	12,305
Cartersville city, GA .....	19,731	Dothan city, AL .....	65,496
Cary town, NC .....	135,234	Douglas County, CO .....	285,465
Castine town, ME .....	1,366	Dover city, NH .....	29,987
Castle Pines North city, CO .....	10,360	Dublin city, CA .....	46,036
Castle Rock town, CO .....	48,231	Dublin city, OH .....	41,751
Cedar Hill city, TX .....	45,028	Duluth city, MN .....	86,265
Cedar Rapids city, IA .....	126,326	Durham city, NC .....	228,330
Celina city, TX .....	6,028	Durham County, NC .....	267,587
Centennial city, CO .....	100,377	Eagan city, MN .....	64,206
Chandler city, AZ .....	236,123	Eagle Mountain city, UT .....	21,415
Chandler city, TX .....	2,734	Eagle town, CO .....	6,508
Chanhassen city, MN .....	22,952	East Grand Forks city, MN .....	8,601
Chapel Hill town, NC .....	57,233	East Lansing city, MI .....	48,579
Charles County, MD .....	146,551	Eau Claire city, WI .....	65,883
Charlotte city, NC .....	731,424	Eden Prairie city, MN .....	60,797
Charlotte County, FL .....	159,978	Edgerton city, KS .....	1,671
Charlottesville city, VA .....	43,475	Edgewater city, CO .....	5,170
Chattanooga city, TN .....	167,674	Edina city, MN .....	47,941
Chautauqua town, NY .....	4,464	Edmond city, OK .....	81,405
Chesterfield County, VA .....	316,236	Edmonds city, WA .....	39,709
Citrus Heights city, CA .....	83,301	El Cerrito city, CA .....	23,549

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El Dorado County, CA.....	181,058	Horry County, SC.....	269,291
Elk Grove city, CA.....	153,015	Howard village, WI.....	17,399
Elko New Market city, MN.....	4,110	Hudson city, OH.....	22,262
Elmhurst city, IL.....	44,121	Hudson town, CO.....	2,356
Encinitas city, CA.....	59,518	Huntley village, IL.....	24,291
Englewood city, CO.....	30,255	Hurst city, TX.....	37,337
Erie town, CO.....	18,135	Hutchinson city, MN.....	14,178
Escambia County, FL.....	297,619	Hutto city, TX.....	14,698
Estes Park town, CO.....	5,858	Independence city, MO.....	116,830
Euclid city, OH.....	48,920	Indianola city, IA.....	14,782
Fairview town, TX.....	7,248	Indio city, CA.....	76,036
Farmersville city, TX.....	3,301	Iowa City city, IA.....	67,862
Fayetteville city, NC.....	200,564	Irving city, TX.....	216,290
Fishers town, IN.....	76,794	Issaquah city, WA.....	30,434
Flagstaff city, AZ.....	65,870	Jackson County, MI.....	160,248
Flower Mound town, TX.....	64,669	James City County, VA.....	67,009
Forest Grove city, OR.....	21,083	Jefferson County, NY.....	116,229
Fort Collins city, CO.....	143,986	Jefferson Parish, LA.....	432,552
Fort Lauderdale city, FL.....	165,521	Johnson City city, TN.....	63,152
Fort Smith city, AR.....	86,209	Johnston city, IA.....	17,278
Franklin city, TN.....	62,487	Jupiter town, FL.....	55,156
Fremont city, CA.....	214,089	Kalamazoo city, MI.....	74,262
Friendswood city, TX.....	35,805	Kansas City city, KS.....	145,786
Fruita city, CO.....	12,646	Kansas City city, MO.....	459,787
Gahanna city, OH.....	33,248	Keizer city, OR.....	36,478
Gaithersburg city, MD.....	59,933	Kenmore city, WA.....	20,460
Galveston city, TX.....	47,743	Kennedale city, TX.....	6,763
Gardner city, KS.....	19,123	Kennett Square borough, PA.....	6,072
Georgetown city, TX.....	47,400	Kent city, WA.....	92,411
Germantown city, TN.....	38,844	Kerrville city, TX.....	22,347
Gilbert town, AZ.....	208,453	Kettering city, OH.....	56,163
Gillette city, WY.....	29,087	Key West city, FL.....	24,649
Glendora city, CA.....	50,073	King City city, CA.....	12,874
Glenview village, IL.....	44,692	King County, WA.....	1,931,249
Globe city, AZ.....	7,532	Kirkland city, WA.....	48,787
Golden city, CO.....	18,867	Kirkwood city, MO.....	27,540
Golden Valley city, MN.....	20,371	Knoxville city, IA.....	7,313
Goodyear city, AZ.....	65,275	La Mesa city, CA.....	57,065
Grafton village, WI.....	11,459	La Plata town, MD.....	8,753
Grand Blanc city, MI.....	8,276	La Porte city, TX.....	33,800
Grants Pass city, OR.....	34,533	La Vista city, NE.....	15,758
Grass Valley city, CA.....	12,860	Lafayette city, CO.....	24,453
Greeley city, CO.....	92,889	Laguna Beach city, CA.....	22,723
Greenville city, NC.....	84,554	Laguna Niguel city, CA.....	62,979
Greenwich town, CT.....	61,171	Lake Forest city, IL.....	19,375
Greenwood Village city, CO.....	13,925	Lake in the Hills village, IL.....	28,965
Greer city, SC.....	25,515	Lake Oswego city, OR.....	36,619
Gunnison County, CO.....	15,324	Lake Stevens city, WA.....	28,069
Hailey city, ID.....	7,960	Lake Worth city, FL.....	34,910
Haines Borough, AK.....	2,508	Lake Zurich village, IL.....	19,631
Haltom City city, TX.....	42,409	Lakeville city, MN.....	55,954
Hamilton city, OH.....	62,477	Lakewood city, CO.....	142,980
Hamilton town, MA.....	7,764	Lakewood city, WA.....	58,163
Hanover County, VA.....	99,863	Lane County, OR.....	351,715
Harrisburg city, SD.....	4,089	Lansing city, MI.....	114,297
Harrisonburg city, VA.....	48,914	Laramie city, WY.....	30,816
Harrisonville city, MO.....	10,019	Larimer County, CO.....	299,630
Hayward city, CA.....	144,186	Las Cruces city, NM.....	97,618
Henderson city, NV.....	257,729	Las Vegas city, NV.....	583,756
Herndon town, VA.....	23,292	Lawrence city, KS.....	87,643
High Point city, NC.....	104,371	Lawrenceville city, GA.....	28,546
Highland Park city, IL.....	29,763	Lee's Summit city, MO.....	91,364
Highlands Ranch CDP, CO.....	96,713	Lehi city, UT.....	47,407
Holland city, MI.....	33,051	Lenexa city, KS.....	48,190
Homer Glen village, IL.....	24,220	Lewis County, NY.....	27,087
Honolulu County, HI.....	953,207	Lewiston city, ID.....	31,894
Hooksett town, NH.....	13,451	Lewisville city, TX.....	95,290
Hopkins city, MN.....	17,591	Lewisville town, NC.....	12,639
Hopkinton town, MA.....	14,925	Libertyville village, IL.....	20,315
Hoquiam city, WA.....	8,726	Lincoln city, NE.....	258,379

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Lindsborg city, KS .....	3,458	New Orleans city, LA .....	343,829
Little Chute village, WI .....	10,449	New Port Richey city, FL .....	14,911
Littleton city, CO .....	41,737	New Smyrna Beach city, FL .....	22,464
Livermore city, CA .....	80,968	New Ulm city, MN .....	13,522
Lombard village, IL .....	43,165	Newberg city, OR .....	22,068
Lone Tree city, CO .....	10,218	Newport city, RI .....	24,672
Long Grove village, IL .....	8,043	Newport News city, VA .....	180,719
Longmont city, CO .....	86,270	Newton city, IA .....	15,254
Longview city, TX .....	80,455	Noblesville city, IN .....	51,969
Lonsdale city, MN .....	3,674	Nogales city, AZ .....	20,837
Los Alamos County, NM .....	17,950	Norcross city, GA .....	9,116
Los Altos Hills town, CA .....	7,922	Norfolk city, VA .....	242,803
Louisville city, CO .....	18,376	North Mankato city, MN .....	13,394
Lower Merion township, PA .....	57,825	North Port city, FL .....	57,357
Lynchburg city, VA .....	75,568	North Richland Hills city, TX .....	63,343
Lynnwood city, WA .....	35,836	North Yarmouth town, ME .....	3,565
Macomb County, MI .....	840,978	Novato city, CA .....	51,904
Manassas city, VA .....	37,821	Novi city, MI .....	55,224
Manhattan Beach city, CA .....	35,135	O'Fallon city, IL .....	28,281
Manhattan city, KS .....	52,281	O'Fallon city, MO .....	79,329
Mankato city, MN .....	39,309	Oak Park village, IL .....	51,878
Maple Grove city, MN .....	61,567	Oakland city, CA .....	390,724
Maricopa County, AZ .....	3,817,117	Oakley city, CA .....	35,432
Marion city, IA .....	34,768	Oklahoma City city, OK .....	579,999
Marshfield city, WI .....	19,118	Olathe city, KS .....	125,872
Martinez city, CA .....	35,824	Old Town city, ME .....	7,840
Marysville city, WA .....	60,020	Olmsted County, MN .....	144,248
Matthews town, NC .....	27,198	Olympia city, WA .....	46,478
McAllen city, TX .....	129,877	Orland Park village, IL .....	56,767
McKinney city, TX .....	131,117	Oshkosh city, WI .....	66,083
McMinnville city, OR .....	32,187	Oshtemo charter township, MI .....	21,705
Menlo Park city, CA .....	32,026	Oswego village, IL .....	30,355
Menomonee Falls village, WI .....	35,626	Otsego County, MI .....	24,164
Mercer Island city, WA .....	22,699	Ottawa County, MI .....	263,801
Meridian charter township, MI .....	39,688	Paducah city, KY .....	25,024
Meridian city, ID .....	75,092	Palm Beach Gardens city, FL .....	48,452
Merriam city, KS .....	11,003	Palm Coast city, FL .....	75,180
Mesa city, AZ .....	439,041	Palo Alto city, CA .....	64,403
Mesa County, CO .....	146,723	Palos Verdes Estates city, CA .....	13,438
Miami Beach city, FL .....	87,779	Papillion city, NE .....	18,894
Miami city, FL .....	399,457	Paradise Valley town, AZ .....	12,820
Middleton city, WI .....	17,442	Park City city, UT .....	7,558
Midland city, MI .....	41,863	Parker town, CO .....	45,297
Milford city, DE .....	9,559	Parkland city, FL .....	23,962
Milton city, GA .....	32,661	Pasco city, WA .....	59,781
Minneapolis city, MN .....	382,578	Pasco County, FL .....	464,697
Missouri City city, TX .....	67,358	Payette city, ID .....	7,433
Modesto city, CA .....	201,165	Pearland city, TX .....	91,252
Monterey city, CA .....	27,810	Peoria city, AZ .....	154,065
Montgomery city, MN .....	2,956	Peoria city, IL .....	115,007
Monticello city, UT .....	1,972	Pflugerville city, TX .....	46,936
Montrose city, CO .....	19,132	Phoenix city, AZ .....	1,445,632
Monument town, CO .....	5,530	Pinehurst village, NC .....	13,124
Mooresville town, NC .....	32,711	Piqua city, OH .....	20,522
Moraga town, CA .....	16,016	Pitkin County, CO .....	17,148
Morristown city, TN .....	29,137	Plano city, TX .....	259,841
Morrisville town, NC .....	18,576	Platte City city, MO .....	4,691
Morro Bay city, CA .....	10,234	Pleasant Hill city, IA .....	8,785
Mountain Village town, CO .....	1,320	Pleasanton city, CA .....	70,285
Mountlake Terrace city, WA .....	19,909	Plymouth city, MN .....	70,576
Murphy city, TX .....	17,708	Polk County, IA .....	430,640
Naperville city, IL .....	141,853	Pompano Beach city, FL .....	99,845
Napoleon city, OH .....	8,749	Port Orange city, FL .....	56,048
Needham CDP, MA .....	28,886	Portland city, OR .....	583,776
Nevada City city, CA .....	3,068	Post Falls city, ID .....	27,574
Nevada County, CA .....	98,764	Powell city, OH .....	11,500
New Braunfels city, TX .....	57,740	Prince William County, VA .....	402,002
New Brighton city, MN .....	21,456	Prior Lake city, MN .....	22,796
New Hanover County, NC .....	202,667	Pueblo city, CO .....	106,595
New Hope city, MN .....	20,339	Purcellville town, VA .....	7,727

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Queen Creek town, AZ .....	26,361	Snellville city, GA .....	18,242
Raleigh city, NC .....	403,892	Snoqualmie city, WA .....	10,670
Ramsey city, MN .....	23,668	Somerset town, MA .....	18,165
Raymond town, ME .....	4,436	South Jordan city, UT .....	50,418
Raymore city, MO .....	19,206	South Lake Tahoe city, CA .....	21,403
Redmond city, OR .....	26,215	Southlake city, TX .....	26,575
Redmond city, WA .....	54,144	Spearfish city, SD .....	10,494
Reno city, NV .....	225,221	Spring Hill city, KS .....	5,437
Reston CDP, VA .....	58,404	Springboro city, OH .....	17,409
Richland city, WA .....	48,058	Springfield city, MO .....	159,498
Richmond Heights city, MO .....	8,603	Springville city, UT .....	29,466
Rio Rancho city, NM .....	87,521	St. Augustine city, FL .....	12,975
River Falls city, WI .....	15,000	St. Charles city, IL .....	32,974
Riverside city, CA .....	303,871	St. Cloud city, FL .....	35,183
Riverside city, MO .....	2,937	St. Cloud city, MN .....	65,842
Roanoke city, VA .....	97,032	St. Joseph city, MO .....	76,780
Roanoke County, VA .....	92,376	St. Joseph town, WI .....	3,842
Rochester Hills city, MI .....	70,995	St. Louis County, MN .....	200,226
Rock Hill city, SC .....	66,154	State College borough, PA .....	42,034
Rockville city, MD .....	61,209	Steamboat Springs city, CO .....	12,088
Roeland Park city, KS .....	6,731	Sterling Heights city, MI .....	129,699
Rogers city, MN .....	8,597	Sugar Grove village, IL .....	8,997
Rohnert Park city, CA .....	40,971	Sugar Land city, TX .....	78,817
Rolla city, MO .....	19,559	Suisun City city, CA .....	28,111
Roselle village, IL .....	22,763	Summit city, NJ .....	21,457
Rosemount city, MN .....	21,874	Summit County, UT .....	36,324
Rosenberg city, TX .....	30,618	Summit village, IL .....	11,054
Roseville city, MN .....	33,660	Sunnyvale city, CA .....	140,081
Round Rock city, TX .....	99,887	Surprise city, AZ .....	117,517
Royal Oak city, MI .....	57,236	Suwanee city, GA .....	15,355
Saco city, ME .....	18,482	Tacoma city, WA .....	198,397
Sahuarita town, AZ .....	25,259	Takoma Park city, MD .....	16,715
Salida city, CO .....	5,236	Tamarac city, FL .....	60,427
Sammamish city, WA .....	45,780	Temecula city, CA .....	100,097
San Anselmo town, CA .....	12,336	Tempe city, AZ .....	161,719
San Carlos city, CA .....	28,406	Temple city, TX .....	66,102
San Diego city, CA .....	1,307,402	Texarkana city, TX .....	36,411
San Francisco city, CA .....	805,235	The Woodlands CDP, TX .....	93,847
San Jose city, CA .....	945,942	Thousand Oaks city, CA .....	126,683
San Juan County, NM .....	130,044	Tigard city, OR .....	48,035
San Marcos city, CA .....	83,781	Tracy city, CA .....	82,922
San Marcos city, TX .....	44,894	Trinidad CCD, CO .....	12,017
San Rafael city, CA .....	57,713	Tualatin city, OR .....	26,054
Sanford city, FL .....	53,570	Tulsa city, OK .....	391,906
Sangamon County, IL .....	197,465	Twin Falls city, ID .....	44,125
Santa Clarita city, CA .....	176,320	Tyler city, TX .....	96,900
Santa Fe city, NM .....	67,947	University Heights city, OH .....	13,539
Santa Fe County, NM .....	144,170	University Park city, TX .....	23,068
Santa Monica city, CA .....	89,736	Upper Arlington city, OH .....	33,771
Sarasota County, FL .....	379,448	Urbandale city, IA .....	39,463
Savage city, MN .....	26,911	Vail town, CO .....	5,305
Schaumburg village, IL .....	74,227	Vancouver city, WA .....	161,791
Schertz city, TX .....	31,465	Ventura CCD, CA .....	111,889
Scott County, MN .....	129,928	Vernon Hills village, IL .....	25,113
Scottsdale city, AZ .....	217,385	Vestavia Hills city, AL .....	34,033
Seaside city, CA .....	33,025	Victoria city, MN .....	7,345
Sevierville city, TN .....	14,807	Vienna town, VA .....	15,687
Shakopee city, MN .....	37,076	Virginia Beach city, VA .....	437,994
Sharonville city, OH .....	13,560	Walnut Creek city, CA .....	64,173
Shawnee city, KS .....	62,209	Washington County, MN .....	238,136
Shawnee city, OK .....	29,857	Washington town, NH .....	1,123
Sherborn town, MA .....	4,119	Washoe County, NV .....	421,407
Shoreview city, MN .....	25,043	Washougal city, WA .....	14,095
Shorewood village, IL .....	15,615	Wauwatosa city, WI .....	46,396
Shorewood village, WI .....	13,162	Waverly city, IA .....	9,874
Sierra Vista city, AZ .....	43,888	Weddington town, NC .....	9,459
Silverton city, OR .....	9,222	Wentzville city, MO .....	29,070
Sioux Center city, IA .....	7,048	West Carrollton city, OH .....	13,143
Sioux Falls city, SD .....	153,888	West Chester borough, PA .....	18,461
Skokie village, IL .....	64,784	West Des Moines city, IA .....	56,609

## The National Citizen Survey™

Western Springs village, IL .....	12,975	Windsor town, CT .....	29,044
Westerville city, OH .....	36,120	Winnetka village, IL .....	12,187
Westlake town, TX .....	992	Winter Garden city, FL .....	34,568
Westminster city, CO .....	106,114	Woodbury city, MN .....	61,961
Weston town, MA .....	11,261	Woodland city, CA .....	55,468
White House city, TN .....	10,255	Wrentham town, MA .....	10,955
Wichita city, KS .....	382,368	Wyandotte County, KS .....	157,505
Williamsburg city, VA .....	14,068	Yakima city, WA .....	91,067
Willowbrook village, IL .....	8,540	York County, VA .....	65,464
Wilmington city, NC .....	106,476	Yorktown town, IN .....	9,405
Wilsonville city, OR .....	19,509	Yorkville city, IL .....	16,921
Windsor town, CO .....	18,644	Yountville city, CA .....	2,93

## Select Peer Community Benchmark Comparisons

Table 81: Community Characteristics General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
The overall quality of life in Snoqualmie	93%	10	23	Similar
Overall image or reputation of Snoqualmie	90%	7	15	Similar
Snoqualmie as a place to live	95%	7	19	Similar
Your neighborhood as a place to live	91%	5	15	Similar
Snoqualmie as a place to raise children	96%	2	17	Similar
Snoqualmie as a place to retire	60%	10	15	Similar
Overall appearance of Snoqualmie	94%	1	15	Higher

Table 82: Community Characteristics by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Overall feeling of safety in Snoqualmie	95%	4	11	Similar
	In your neighborhood during the day	97%	9	16	Similar
	In Snoqualmie's downtown/commercial area during the day	96%	8	15	Similar
Mobility	Overall ease of getting to the places you usually have to visit	73%	8	11	Similar
	Availability of paths and walking trails	93%	1	13	Higher
	Ease of walking in Snoqualmie	94%	2	15	Higher
	Ease of travel by bicycle in Snoqualmie	79%	5	16	Similar
	Ease of travel by public transportation in Snoqualmie	19%	10	12	Lower
	Ease of travel by car in Snoqualmie	84%	2	15	Higher
	Ease of public parking	77%	1	10	Higher
	Traffic flow on major streets	60%	5	16	Similar
	Quality of overall natural environment in Snoqualmie	94%	1	15	Higher
Natural Environment	Cleanliness of Snoqualmie	95%	1	14	Higher
	Air quality	96%	1	13	Higher
Built Environment	Overall "built environment" of Snoqualmie (including overall design, buildings, parks and transportation systems)	78%	2	11	Higher
	Overall quality of new development in Snoqualmie	65%	4	14	Similar
	Availability of affordable quality housing	30%	4	13	Similar
	Variety of housing options	56%	2	14	Similar
	Public places where people want to spend time	86%	3	10	Higher
Economy	Overall economic health of Snoqualmie	74%	7	11	Similar
	Vibrant downtown area	51%	5	10	Similar
	Overall quality of business and service establishments in Snoqualmie	56%	8	14	Similar
	Cost of living in Snoqualmie	27%	6	11	Similar
	Shopping opportunities	24%	13	15	Lower



# The National Citizen Survey™

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Employment opportunities	18%	9	13	Similar
	Snoqualmie as a place to visit	79%	5	12	Similar
	Snoqualmie as a place to work	44%	13	16	Lower
Recreation and Wellness	Health and wellness opportunities in Snoqualmie	75%	7	11	Similar
	Availability of affordable quality mental health care	36%	7	9	Similar
	Availability of preventive health services	59%	7	11	Similar
	Availability of affordable quality health care	58%	8	13	Similar
	Availability of affordable quality food	50%	8	10	Similar
	Recreational opportunities	87%	5	17	Similar
	Fitness opportunities (including exercise classes and paths or trails, etc.)	83%	3	9	Similar
	Overall opportunities for education and enrichment	64%	7	11	Similar
Education and Enrichment	Opportunities to participate in religious or spiritual events and activities	76%	7	11	Similar
	Opportunities to attend cultural/arts/music activities	53%	12	17	Similar
	Adult educational opportunities	28%	8	9	Lower
	K-12 education	81%	8	13	Similar
	Availability of affordable quality child care/preschool	61%	3	12	Similar
Community Engagement	Opportunities to participate in social events and activities	70%	7	15	Similar
	Neighborliness of Snoqualmie	74%	1	11	Similar
	Openness and acceptance of the community toward people of diverse backgrounds	72%	5	14	Similar
	Opportunities to participate in community matters	70%	7	15	Similar
	Opportunities to volunteer	68%	7	14	Similar

Table 83: Governance General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Services provided by the City of Snoqualmie	86%	6	23	Similar
Overall customer service by Snoqualmie employees (police, receptionists, planners, etc.)	83%	4	15	Similar
Value of services for the taxes paid to Snoqualmie	60%	6	14	Similar
Overall direction that Snoqualmie is taking	63%	4	14	Similar
Job Snoqualmie government does at welcoming citizen involvement	63%	5	15	Similar
Overall confidence in Snoqualmie government	60%	5	12	Similar
Generally acting in the best interest of the community	65%	3	11	Similar
Being honest	66%	6	11	Similar
Treating all residents fairly	69%	4	11	Similar
Services provided by the Federal Government	42%	3	13	Similar

Table 84: Governance by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Police/Sheriff services	91%	3	19	Similar
	Fire services	97%	3	14	Similar
	Ambulance or emergency medical services	94%	7	14	Similar
	Crime prevention	82%	6	14	Similar
	Fire prevention and education	87%	3	13	Similar
	Animal control	74%	5	14	Similar
	Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	70%	3	14	Similar

# The National Citizen Survey™

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Mobility	Traffic enforcement	65%	7	16	Similar
	Street repair	76%	1	18	Higher
	Street cleaning	83%	2	16	Similar
	Street lighting	77%	2	14	Similar
	Snow removal	69%	4	10	Similar
	Sidewalk maintenance	77%	2	14	Similar
	Traffic signal timing	76%	1	13	Higher
	Bus or transit services	29%	10	13	Lower
Natural Environment	Garbage collection	91%	4	15	Similar
	Recycling	92%	3	15	Similar
	Yard waste pick-up	93%	1	10	Higher
	Drinking water	85%	3	13	Similar
	Preservation of natural areas such as open space, farmlands and greenbelts	75%	3	12	Similar
Built Environment	Snoqualmie open space	78%	3	10	Similar
	Storm drainage	87%	2	15	Similar
	Sewer services	91%	1	13	Similar
	Power (electric and/or gas) utility	86%	1	12	Similar
	Utility billing	75%	2	10	Similar
	Land use, planning and zoning	55%	5	13	Similar
	Code enforcement (weeds, abandoned buildings, etc.)	60%	7	15	Similar
	Cable television	55%	3	11	Similar
Economy	Economic development	62%	2	11	Higher
Recreation and Wellness	City parks	93%	3	13	Similar
	Recreation programs or classes	74%	9	13	Similar
	Recreation centers or facilities	75%	8	12	Similar
	Health services	69%	5	11	Similar
Education and Enrichment	City-sponsored special events	74%	6	12	Similar
	Public library services	88%	11	16	Similar
Community Engagement	Public information services	75%	4	14	Similar

Table 85: Participation General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Sense of community	78%	4	15	Similar
Recommend living in Snoqualmie to someone who asks	92%	7	14	Similar
Remain in Snoqualmie for the next five years	88%	7	14	Similar
Contacted Snoqualmie (in-person, phone, email or web) for help or information	40%	10	15	Similar

Table 86: Participation by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Stocked supplies in preparation for an emergency	46%	5	11	Similar
	Did NOT report a crime to the police	82%	6	11	Similar
	Household member was NOT a victim of a crime	89%	8	13	Similar
Mobility	Used bus, rail, subway or other public transportation instead of driving	14%	9	12	Much lower
	Carpooled with other adults or children instead of driving alone	51%	5	11	Similar
	Walked or biked instead of driving	79%	3	11	Similar

# The National Citizen Survey™

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Natural Environment	Made efforts to conserve water	76%	11	11	Lower
	Made efforts to make your home more energy efficient	69%	10	10	Similar
	Recycle at home	98%	4	13	Similar
Built Environment	Did NOT observe a code violation or other hazard in Snoqualmie	58%	6	10	Similar
	NOT experiencing housing costs stress	70%	7	13	Similar
Economy	Purchase goods or services from a business located in Snoqualmie	91%	9	11	Similar
	Economy will have positive impact on income	41%	3	13	Similar
	Work inside boundaries of Snoqualmie	30%	7	11	Similar
Recreation and Wellness	Used Snoqualmie recreation centers or their services	70%	7	12	Similar
	Visited a neighborhood park or City park	97%	1	12	Similar
	Eat at least 5 portions of fruits and vegetables a day	86%	9	11	Similar
	Participate in moderate or vigorous physical activity	93%	4	11	Similar
	In very good to excellent health	78%	4	11	Similar
Education and Enrichment	Used Snoqualmie public libraries or their services	71%	8	14	Similar
	Participated in religious or spiritual activities in Snoqualmie	36%	7	13	Similar
	Attended City-sponsored event	66%	4	11	Similar
Community Engagement	Campaigned or advocated for an issue, cause or candidate	25%	6	11	Similar
	Contacted Snoqualmie elected officials (in-person, phone, email or web) to express your opinion	17%	6	11	Similar
	Volunteered your time to some group/activity in Snoqualmie	43%	5	14	Similar
	Participated in a club	26%	6	13	Similar
	Talked to or visited with your immediate neighbors	95%	6	11	Similar
	Done a favor for a neighbor	86%	5	11	Similar
	Attended a local public meeting	20%	13	14	Similar
	Watched (online or on television) a local public meeting	11%	9	12	Similar
	Read or watch local news (via television, paper, computer, etc.)	80%	9	11	Similar
	Vote in local elections	89%	5	13	Similar

## Communities included in the select peer community comparisons

The communities included in Snoqualmie's custom comparisons are listed below along with their population according to the 2010 Census.

Bainbridge Island city, WA ..... 23,025  
 Burlingame city, CA ..... 28,806  
 Coronado city, CA ..... 18,912  
 El Cerrito city, CA ..... 23,549  
 Erie town, CO ..... 18,135  
 Greenwood Village city, CO ..... 13,925  
 Issaquah city, WA ..... 30,434  
 Kenmore city, WA ..... 20,460  
 Laguna Beach city, CA ..... 22,723  
 Lake Oswego city, OR ..... 36,619  
 Lone Tree city, CO ..... 10,218  
 Los Alamos County, NM ..... 17,950  
 Louisville city, CO ..... 18,376

Manhattan Beach city, CA ..... 35,135  
 Martinez city, CA ..... 35,824  
 Menlo Park city, CA ..... 32,026  
 Mercer Island city, WA ..... 22,699  
 Moraga town, CA ..... 16,016  
 Palos Verdes Estates city, CA ..... 13,438  
 Paradise Valley town, AZ ..... 12,820  
 Park City city, UT ..... 7,558  
 Sammamish city, WA ..... 45,780  
 San Anselmo town, CA ..... 12,336  
 San Carlos city, CA ..... 28,406  
 Snoqualmie city, WA ..... 10,670  
 Windsor town, CO ..... 18,644

## Appendix C: Detailed Survey Methods

The National Citizen Survey (The NCS™), conducted by National Research Center, Inc., was developed to provide communities an accurate, affordable and easy way to assess and interpret resident opinion about important local topics. Standardization of common questions and survey methods provide the rigor to assure valid results, and each community has enough flexibility to construct a customized version of The NCS.

Results offer insight into residents' perspectives about the community as a whole, including local amenities, services, public trust, resident participation and other aspects of the community in order to support budgeting, land use and strategic planning and communication with residents. Resident demographic characteristics permit comparison to the Census as well as comparison of results for different subgroups of residents. The City of Snoqualmie funded this research. Please contact Andrew Bouta, Management Analyst for the City of Snoqualmie at [abouta@ci.snoqualmie.wa.us](mailto:abouta@ci.snoqualmie.wa.us) if you have any questions about the survey.

### Survey Validity

The question of survey validity has two parts: 1) how can a community be confident that the results from those who completed the questionnaire are representative of the results that would have been obtained had the survey been administered to the entire population? and 2) how closely do the perspectives recorded on the survey reflect what residents really believe or do?

To answer the first question, the best survey research practices were used for the resources spent to ensure that the results from the survey respondents reflect the opinions of residents in the entire community. These practices include:

- Using a mail-out/mail-back methodology, which typically gets a higher response rate than phone for the same dollars spent. A higher response rate lessens the worry that those who did not respond are different than those who did respond.
- Selecting households at random within the community to receive the survey to ensure that the households selected to receive the survey are representative of the larger community.
- Over-sampling multi-family housing units to improve response from hard-to-reach, lower income or younger apartment dwellers.
- Selecting the respondent within the household using an unbiased sampling procedure; in this case, the "birthday method." The cover letter included an instruction requesting that the respondent in the household be the adult (18 years old or older) who most recently had a birthday, irrespective of year of birth.
- Contacting potential respondents three times to encourage response from people who may have different opinions or habits than those who would respond with only a single prompt.
- Inviting response in a compelling manner (using appropriate letterhead/logos and a signature of a visible leader) to appeal to recipients' sense of civic responsibility.
- Providing a pre-addressed, postage-paid return envelope.
- Offering the survey in Spanish or other language when requested by a given community.
- Weighting the results to reflect the demographics of the population.

The answer to the second question about how closely the perspectives recorded on the survey reflect what residents really believe or do is more complex. Resident responses to surveys are influenced by a variety of factors. For questions about service quality, residents' expectations for service quality play a role as well as the "objective" quality of the service provided, the way the resident perceives the entire community (that is, the context in which the service is provided), the scale on which the resident is asked to record his or her opinion and, of course, the opinion, itself, that a resident holds about the service. Similarly a resident's report of certain behaviors is colored by what he or she believes is the socially desirable response (e.g., reporting tolerant behaviors toward "oppressed groups," likelihood of voting for a tax increase for services to poor people, use of alternative modes of travel to work besides the single occupancy vehicle), his or her memory of the actual behavior (if it is not a question speculating about future actions, like a vote), his or her confidence that he or she can be honest without suffering any negative consequences (thus the need for anonymity) as well as the actual behavior itself.

How closely survey results come to recording the way a person really feels or behaves often is measured by the coincidence of reported behavior with observed current behavior (e.g., driving habits), reported intentions to behave with observed future behavior (e.g., voting choices) or reported opinions about current community quality

with objective characteristics of the community (e.g., feelings of safety correlated with rates of crime). There is a body of scientific literature that has investigated the relationship between reported behaviors and actual behaviors. Well-conducted surveys, by and large, do capture true respondent behaviors or intentions to act with great accuracy. Predictions of voting outcomes tend to be quite accurate using survey research, as do reported behaviors that are not about highly sensitive issues (e.g., family abuse or other illegal or morally sanctioned activities). For self-reports about highly sensitive issues, statistical adjustments can be made to correct for the respondents' tendency to report what they think the "correct" response should be.

Research on the correlation of resident opinion about service quality and "objective" ratings of service quality vary, with some showing stronger relationships than others. NRC's own research has demonstrated that residents who report the lowest ratings of street repair live in communities with objectively worse street conditions than those who report high ratings of street repair (based on road quality, delay in street repair, number of road repair employees). Similarly, the lowest rated fire services appear to be "objectively" worse than the highest rated fire services (expenditures per capita, response time, "professional" status of firefighters, breadth of services and training provided). Resident opinion commonly reflects objective performance data but is an important measure on its own. NRC principals have written, "If you collect trash three times a day but residents think that your trash haul is lousy, you still have a problem."

### Selecting Survey Recipients

"Sampling" refers to the method by which households were chosen to receive the survey. All households within the City of Snoqualmie were eligible to participate in the survey. A list of all households within the zip codes serving Snoqualmie was purchased from [Go-Dog Direct](#) based on updated listings from the United States Postal Service. Since some of the zip codes that serve the City of Snoqualmie households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file (updated on a quarterly basis) and addresses located outside of the City of Snoqualmie boundaries were removed from consideration. Each address identified as being within City boundaries was further identified as being within one of the three geographic subareas (Ridge 1, Ridge 2 or Downtown). Additionally, a number of Snoqualmie residents received their mail via a PO Box only and the precise physical location of these residents could not be determined via the geocoding process. These survey recipients identified in which of the three subareas they lived using a map provided on the survey.

To choose the 2,200 survey recipients, a systematic sampling method was applied to the list of households previously screened for geographic location. Systematic sampling is a procedure whereby a complete list of all possible households is culled, selecting every *Nth* one, giving each eligible household a known probability of selection, until the appropriate number of households is selected. Multi-family housing units were selected at a higher rate as residents of this type of housing typically respond at lower rates to surveys than do those in single-family housing units. Figure 1 displays a map of the households selected to receive the survey. In general, because of the random sampling techniques used, the displayed sampling density will closely mirror the overall housing unit density (which may be different from the population density). While the theory of probability assumes no bias in selection, there may be some minor variations in practice (meaning, an area with only 15% of the housing units might be selected at an actual rate that is slightly above or below that).

An individual within each household was selected using the birthday method. The birthday method selects a person within the household by asking the "person whose birthday has most recently passed" to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the cover letter accompanying the questionnaire.

In addition to the scientific, random selection of households, a link to an online "opt-in" survey was publicized and posted to the City of Snoqualmie website. This opt-in survey was identical to the scientific survey and open to all City residents. The data presented in this report exclude the opt-in survey data. These data can be found in the *Supplemental Online Survey Results* provided under separate cover.)





survey; results of the opt-in survey can be found in the *Supplemental Online Survey Results* report provided under separate cover.

Table 87: Survey Response Rates by Area

	Ridge 1	Ridge 2	Downtown	Unknown	Overall*
Total sample used	1,236	425	207	332	2,200
I=Complete Interviews	347	104	78	0	529
P=Partial Interviews	5	1	0	0	6
R=Refusal and break off	3	0	0	0	3
NC=Non Contact	0	0	0	0	0
O=Other	0	0	0	0	0
UH=Unknown household	0	0	0	0	0
UO=Unknown other	863	312	122	302	1,599
Response rate: (I+P)/(I+P) + (R+NC+O) + (UH+UO)	29%	25%	39%	NA	25%

## Confidence Intervals

It is customary to describe the precision of estimates made from surveys by a “level of confidence” and accompanying “confidence interval” (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents’ opinions are relied on to estimate all residents’ opinions.<sup>2</sup>

The margin of error for the City of Snoqualmie survey is no greater than plus or minus four percentage points around any given percent reported for all respondents (535 completed surveys).

For subgroups of responses, the margin of error increases because the number of respondents for the subgroup is smaller. For subgroups of approximately 100 respondents, the margin of error is plus or minus 10 percentage points.

## Survey Processing (Data Entry)

Upon receipt, completed surveys were assigned a unique identification number. Additionally, each survey was reviewed and “cleaned” as necessary. For example, a question may have asked a respondent to pick two items out of a list of five, but the respondent checked three; in this case, NRC would use protocols to randomly choose two of the three selected items for inclusion in the dataset. A further cleaning protocol implemented for Snoqualmie’s administration of The NCS included the removal of PO box holders who lived outside of Snoqualmie city limits, as well as duplicate responses based on the unique identifiers included on the surveys.

All surveys then were entered twice into an electronic dataset; any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed.

NRC used Qualtrics, a web-based survey and analytics platform, to collect the online survey data. Use of an online system means all collected data are entered into the dataset when the respondents submit the surveys. Skip patterns are programmed into system so respondents are automatically “skipped” to the appropriate question based on the individual responses being given. Online programming also allows for more rigid control of the data format, making extensive data cleaning unnecessary.

A series of quality control checks were also performed in order to ensure the integrity of the web data. Steps may include and not be limited to reviewing the data for clusters of repeat IP addresses and time stamps (indicating duplicate responses) and removing empty submissions (questionnaires submitted with no questions answered).

<sup>2</sup> A 95% confidence interval indicates that for every 100 random samples of this many residents, 95 of the confidence intervals created will include the “true” population response. This theory is applied in practice to mean that the “true” perspective of the target population lies within the confidence interval created for a single survey. For example, if 75% of residents rate a service as “excellent” or “good,” then the 4% margin of error (for the 95% confidence interval) indicates that the range of likely responses for the entire community is between 71% and 79%. This source of uncertainty is called sampling error. In addition to sampling error, other sources of error may affect any survey, including the non-response of residents with opinions different from survey responders. Though standardized on The NCS, on other surveys, differences in question wording, order, translation and data entry, as examples, can lead to somewhat varying results.

## Survey Data Weighting

The demographic characteristics of the survey respondents were compared to those found in the 2010 Census and American Community Survey estimates for adults in the City of Snoqualmie. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. The characteristics used for weighting were housing tenure (rent or own), housing unit type (attached or detached), sex and age. No adjustments were made for design effects. The results of the weighting scheme are presented in the following table.

Table 88: Snoqualmie, WA 2017 Weighting Table

Characteristic	Population Norm	Unweighted Data	Weighted Data
<b>Housing</b>			
Rent home	16%	10%	16%
Own home	84%	90%	84%
Detached unit	84%	75%	84%
Attached unit	16%	25%	16%
<b>Race and Ethnicity</b>			
White	84%	88%	86%
Not white	16%	12%	14%
Not Hispanic	95%	96%	95%
Hispanic	5%	4%	5%
<b>Sex and Age</b>			
Female	51%	59%	51%
Male	49%	41%	49%
18-34 years of age	28%	11%	28%
35-54 years of age	55%	55%	55%
55+ years of age	17%	33%	17%
Females 18-34	15%	7%	15%
Females 35-54	27%	33%	27%
Females 55+	9%	19%	8%
Males 18-34	13%	4%	13%
Males 35-54	28%	22%	28%
Males 55+	8%	14%	9%
<b>Area</b>			
Ridge 1	66%	66%	62%
Ridge 2	24%	20%	21%
Downtown	10%	15%	16%

## Survey Data Analysis and Reporting

The survey dataset was analyzed using the Statistical Package for the Social Sciences (SPSS). For the most part, the percentages presented in the reports represent the “percent positive.” The percent positive is the combination of the top two most positive response options (i.e., “excellent” and “good,” “very safe” and “somewhat safe,” “essential” and “very important,” etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating “yes” or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in Appendix A. However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

The data for the opt-in survey are presented separately in the report titled *Supplemental Online Survey Results*.



## Appendix D: Survey Materials

Dear Snoqualmie Resident,

It won't take much of your time to make a big difference!

Your household has been randomly selected to participate in a survey about your community. Your survey will arrive in a few days.

Thank you for helping create a better city!

Sincerely,

A handwritten signature in blue ink, appearing to read "Matthew", with a stylized flourish at the end.

Matthew R. Larson  
Mayor

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Thank you for helping create a better city!

Sincerely,

A handwritten signature in blue ink, appearing to read "Matthew", with a stylized flourish at the end.

Matthew R. Larson  
Mayor



City of Snoqualmie  
PO Box 987  
Snoqualmie, WA 98065

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**OFFICE OF THE MAYOR**  
Matthew R. Larson

38624 SE River Street  
PO Box 987  
Snoqualmie, WA 98065

Office: 425-888-5307  
Fax: 425-831-6041

[www.ci.snoqualmie.wa.us](http://www.ci.snoqualmie.wa.us)  
[mayor@ci.snoqualmie.wa.us](mailto:mayor@ci.snoqualmie.wa.us)

May 2017

Dear City of Snoqualmie Resident:

Please help us shape the future of Snoqualmie! You have been selected at random to participate in the 2017 Snoqualmie Citizen Survey.

Please take a few minutes to fill out the enclosed survey. Your participation in this survey is very important – especially since your household is one of only a small number of households being surveyed. Your feedback will help Snoqualmie make decisions that affect our city.

**A few things to remember:**

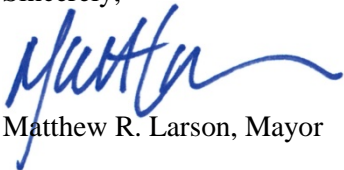
- **Your responses are completely anonymous.**
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- **You may return the survey by mail in the enclosed postage-paid envelope, or you can complete the survey online at:**

<http://bit.ly/2psaN6N>

**Use Access Code:**

If you have any questions about the survey please call 425-888-1555. Thank you for your time and participation!

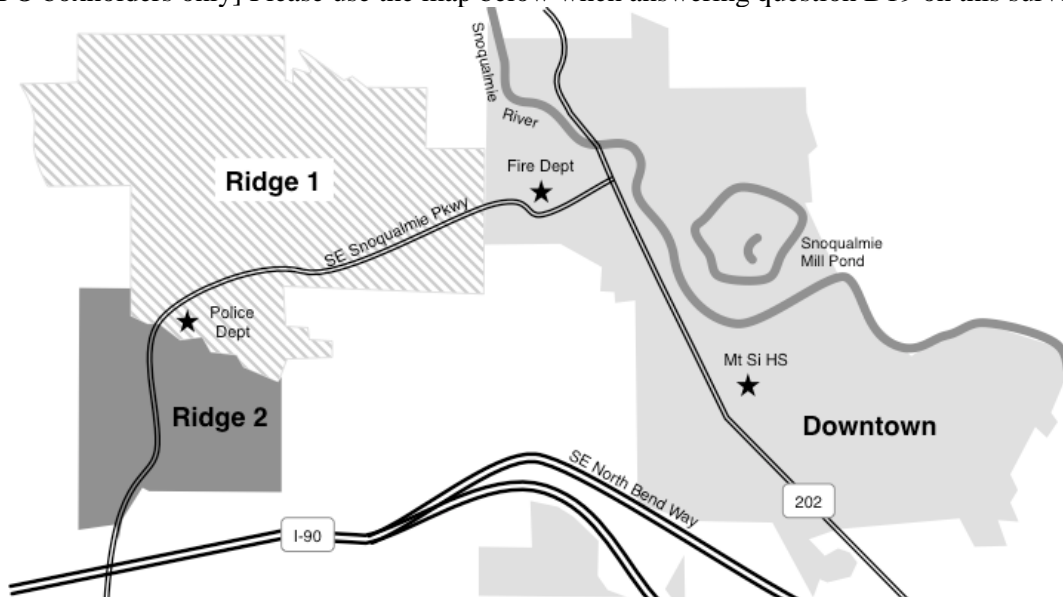
Sincerely,



Matthew R. Larson, Mayor

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[PO boxholders only] Please use the map below when answering question D19 on this survey.





OFFICE OF THE MAYOR  
Matthew R. Larson

38624 SE River Street  
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May 2017

Dear City of Snoqualmie Resident:

Here's a second chance if you haven't already responded to the 2017 Snoqualmie Citizen Survey! **(If you completed it and sent it back, we thank you for your time and ask you to recycle this survey. Please do not respond twice.)**

Please help us shape the future of Snoqualmie! You have been selected at random to participate in the 2017 Snoqualmie Citizen Survey.

Please take a few minutes to fill out the enclosed survey. Your participation in this survey is very important – especially since your household is one of only a small number of households being surveyed. Your feedback will help Snoqualmie make decisions that affect our city.

**A few things to remember:**

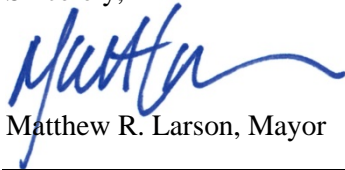
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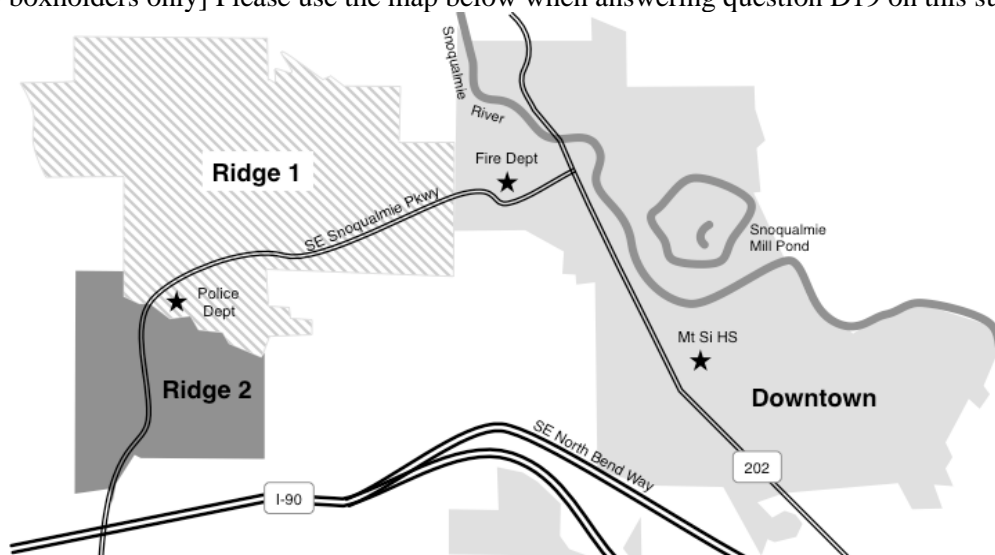
Sincerely,



Matthew R. Larson, Mayor

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[PO boxholders only] Please use the map below when answering question D19 on this survey.



# The City of Snoqualmie 2017 Citizen Survey

Please complete this questionnaire if you are the adult (age 18 or older) in the household who most recently had a birthday. The adult's year of birth does not matter. Please select the response (by circling the number or checking the box) that most closely represents your opinion for each question. Your responses are anonymous and will be reported in group form only.

## 1. Please rate each of the following aspects of quality of life in Snoqualmie:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Snoqualmie as a place to live .....	1	2	3	4	5
Your neighborhood as a place to live.....	1	2	3	4	5
Snoqualmie as a place to raise children .....	1	2	3	4	5
Snoqualmie as a place to work.....	1	2	3	4	5
Snoqualmie as a place to visit .....	1	2	3	4	5
Snoqualmie as a place to retire .....	1	2	3	4	5
The overall quality of life in Snoqualmie .....	1	2	3	4	5

## 2. Please rate each of the following characteristics as they relate to Snoqualmie as a whole:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Overall feeling of safety in Snoqualmie .....	1	2	3	4	5
Overall ease of getting to the places you usually have to visit.....	1	2	3	4	5
Quality of overall natural environment in Snoqualmie .....	1	2	3	4	5
Overall "built environment" of Snoqualmie (including overall design, buildings, parks and transportation systems) .....	1	2	3	4	5
Health and wellness opportunities in Snoqualmie .....	1	2	3	4	5
Overall opportunities for education and enrichment.....	1	2	3	4	5
Overall economic health of Snoqualmie.....	1	2	3	4	5
Sense of community.....	1	2	3	4	5
Overall image or reputation of Snoqualmie .....	1	2	3	4	5

## 3. Please indicate how likely or unlikely you are to do each of the following:

	<i>Very likely</i>	<i>Somewhat likely</i>	<i>Somewhat unlikely</i>	<i>Very unlikely</i>	<i>Don't know</i>
Recommend living in Snoqualmie to someone who asks .....	1	2	3	4	5
Remain in Snoqualmie for the next five years .....	1	2	3	4	5

## 4. Please rate how safe or unsafe you feel:

	<i>Very safe</i>	<i>Somewhat safe</i>	<i>Neither safe nor unsafe</i>	<i>Somewhat unsafe</i>	<i>Very unsafe</i>	<i>Don't know</i>
In your neighborhood during the day.....	1	2	3	4	5	6
In Snoqualmie's downtown/commercial area during the day .....	1	2	3	4	5	6

## 5. Please rate each of the following characteristics as they relate to Snoqualmie as a whole:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Traffic flow on major streets .....	1	2	3	4	5
Ease of public parking.....	1	2	3	4	5
Ease of travel by car in Snoqualmie.....	1	2	3	4	5
Ease of travel by public transportation in Snoqualmie .....	1	2	3	4	5
Ease of travel by bicycle in Snoqualmie.....	1	2	3	4	5
Ease of walking in Snoqualmie .....	1	2	3	4	5
Availability of paths and walking trails .....	1	2	3	4	5
Air quality .....	1	2	3	4	5
Cleanliness of Snoqualmie .....	1	2	3	4	5
Overall appearance of Snoqualmie .....	1	2	3	4	5
Public places where people want to spend time .....	1	2	3	4	5
Variety of housing options .....	1	2	3	4	5
Availability of affordable quality housing .....	1	2	3	4	5
Fitness opportunities (including exercise classes and paths or trails, etc.) .....	1	2	3	4	5
Recreational opportunities.....	1	2	3	4	5
Availability of affordable quality food.....	1	2	3	4	5
Availability of affordable quality health care .....	1	2	3	4	5
Availability of preventive health services .....	1	2	3	4	5
Availability of affordable quality mental health care .....	1	2	3	4	5

**6. Please rate each of the following characteristics as they relate to Snoqualmie as a whole:**

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Availability of affordable quality child care/preschool .....	1	2	3	4	5
K-12 education .....	1	2	3	4	5
Adult educational opportunities.....	1	2	3	4	5
Opportunities to attend cultural/arts/music activities .....	1	2	3	4	5
Opportunities to participate in religious or spiritual events and activities .....	1	2	3	4	5
Employment opportunities .....	1	2	3	4	5
Shopping opportunities.....	1	2	3	4	5
Cost of living in Snoqualmie.....	1	2	3	4	5
Overall quality of business and service establishments in Snoqualmie .....	1	2	3	4	5
Vibrant downtown area .....	1	2	3	4	5
Overall quality of new development in Snoqualmie.....	1	2	3	4	5
Opportunities to participate in social events and activities .....	1	2	3	4	5
Opportunities to volunteer.....	1	2	3	4	5
Opportunities to participate in community matters .....	1	2	3	4	5
Openness and acceptance of the community toward people of diverse backgrounds .....	1	2	3	4	5
Neighborliness of residents in Snoqualmie .....	1	2	3	4	5
Vibrant Snoqualmie Ridge commercial district .....	1	2	3	4	5

**7. Please indicate whether or not you have done each of the following in the last 12 months.**

	<i>No</i>	<i>Yes</i>
Made efforts to conserve water .....	1	2
Made efforts to make your home more energy efficient .....	1	2
Observed a code violation or other hazard in Snoqualmie (weeds, abandoned buildings, etc.) .....	1	2
Household member was a victim of a crime in Snoqualmie.....	1	2
Reported a crime to the police in Snoqualmie .....	1	2
Stocked supplies in preparation for an emergency .....	1	2
Campaigned or advocated for an issue, cause or candidate .....	1	2
Contacted the City of Snoqualmie (in-person, phone, email or web) for help or information .....	1	2
Contacted Snoqualmie elected officials (in-person, phone, email or web) to express your opinion.....	1	2

**8. In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Snoqualmie?**

	<i>2 times a week or more</i>	<i>2-4 times a month</i>	<i>Once a month or less</i>	<i>Not at all</i>
Used Snoqualmie recreation centers or their services.....	1	2	3	4
Visited a neighborhood park or City park .....	1	2	3	4
Used Snoqualmie public libraries or their services .....	1	2	3	4
Participated in religious or spiritual activities in Snoqualmie .....	1	2	3	4
Attended a City-sponsored event.....	1	2	3	4
Used bus, rail, subway or other public transportation instead of driving.....	1	2	3	4
Carpooled with other adults or children instead of driving alone.....	1	2	3	4
Walked or biked instead of driving .....	1	2	3	4
Volunteered your time to some group/activity in Snoqualmie .....	1	2	3	4
Participated in a club .....	1	2	3	4
Talked to or visited with your immediate neighbors .....	1	2	3	4
Done a favor for a neighbor.....	1	2	3	4
Used the City of Snoqualmie trail system .....	1	2	3	4

**9. Thinking about local public meetings (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?**

	<i>2 times a week or more</i>	<i>2-4 times a month</i>	<i>Once a month or less</i>	<i>Not at all</i>
<u>Attended</u> a local public meeting .....	1	2	3	4
<u>Watched</u> (online or on television) a local public meeting.....	1	2	3	4



# The City of Snoqualmie 2017 Citizen Survey

## 10. Please rate the quality of each of the following services in Snoqualmie:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Police/Sheriff services .....	1	2	3	4	5
Fire services.....	1	2	3	4	5
Ambulance or emergency medical services .....	1	2	3	4	5
Crime prevention.....	1	2	3	4	5
Fire prevention and education.....	1	2	3	4	5
Traffic enforcement .....	1	2	3	4	5
Street repair .....	1	2	3	4	5
Street cleaning .....	1	2	3	4	5
Street lighting.....	1	2	3	4	5
Snow removal .....	1	2	3	4	5
Sidewalk maintenance .....	1	2	3	4	5
Traffic signal timing.....	1	2	3	4	5
Bus or transit services.....	1	2	3	4	5
Garbage collection .....	1	2	3	4	5
Recycling .....	1	2	3	4	5
Yard waste pick-up .....	1	2	3	4	5
Storm drainage .....	1	2	3	4	5
Drinking water.....	1	2	3	4	5
Sewer services .....	1	2	3	4	5
Power (electric and/or gas) utility.....	1	2	3	4	5
Utility billing .....	1	2	3	4	5
City parks.....	1	2	3	4	5
Recreation programs or classes.....	1	2	3	4	5
Recreation centers or facilities .....	1	2	3	4	5
Land use, planning and zoning.....	1	2	3	4	5
Code enforcement (weeds, abandoned buildings, etc.) .....	1	2	3	4	5
Animal control .....	1	2	3	4	5
Economic development .....	1	2	3	4	5
Health services .....	1	2	3	4	5
Public library services .....	1	2	3	4	5
Public information services .....	1	2	3	4	5
Cable television.....	1	2	3	4	5
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations).....	1	2	3	4	5
Preservation of natural areas such as open space, farmlands and greenbelts.....	1	2	3	4	5
Snoqualmie open space .....	1	2	3	4	5
City-sponsored special events .....	1	2	3	4	5
Overall customer service by Snoqualmie employees (police, receptionists, planners, etc.) .....	1	2	3	4	5
City communications (website, social media, newsletter, etc.) .....	1	2	3	4	5
Broadband internet.....	1	2	3	4	5
City of Snoqualmie trail system .....	1	2	3	4	5

## 11. Overall, how would you rate the quality of the services provided by each of the following?

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
The City of Snoqualmie.....	1	2	3	4	5
The Federal Government .....	1	2	3	4	5

## 12. Please rate the following categories of Snoqualmie government performance:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
The value of services for the taxes paid to Snoqualmie .....	1	2	3	4	5
The overall direction that Snoqualmie is taking .....	1	2	3	4	5
The job Snoqualmie government does at welcoming citizen involvement.....	1	2	3	4	5
Overall confidence in Snoqualmie government.....	1	2	3	4	5
Generally acting in the best interest of the community .....	1	2	3	4	5
Being honest.....	1	2	3	4	5
Treating all residents fairly .....	1	2	3	4	5

**13. Please rate how important, if at all, you think it is for the Snoqualmie community to focus on each of the following in the coming two years:**

	<i>Essential</i>	<i>Very important</i>	<i>Somewhat important</i>	<i>Not at all important</i>
Overall feeling of safety in Snoqualmie .....	1	2	3	4
Overall ease of getting to the places you usually have to visit.....	1	2	3	4
Quality of overall natural environment in Snoqualmie .....	1	2	3	4
Overall “built environment” of Snoqualmie (including overall design, buildings, parks and transportation systems) .....	1	2	3	4
Health and wellness opportunities in Snoqualmie .....	1	2	3	4
Overall opportunities for education and enrichment.....	1	2	3	4
Overall economic health of Snoqualmie.....	1	2	3	4
Sense of community.....	1	2	3	4

**14. Please rate the speed of growth in the following categories in Snoqualmie over the past 5 years:**

	<i>Much too fast</i>	<i>Somewhat too fast</i>	<i>Right amount</i>	<i>Somewhat too slow</i>	<i>Much too slow</i>	<i>Don't know</i>
Residential population growth.....	1	2	3	4	5	6
Retail growth (stores, restaurants, etc.) .....	1	2	3	4	5	6
Services growth (doctor's office, insurance agency, etc.).....	1	2	3	4	5	6
Jobs growth .....	1	2	3	4	5	6

**15. Please rate how important, if at all, the following types of development will be for the City to focus on in the future:**

	<i>Essential</i>	<i>Very important</i>	<i>Somewhat important</i>	<i>Not at all important</i>
Increased retail uses, including restaurants and shopping .....	1	2	3	4
More housing suitable for adults ages 55+ .....	1	2	3	4
More affordable workforce housing.....	1	2	3	4
Tourism-oriented development (wineries, hotels, etc.) .....	1	2	3	4

**16. Please indicate your level of agreement with the following statements:**

	<i>Strongly agree</i>	<i>Somewhat agree</i>	<i>Somewhat disagree</i>	<i>Strongly disagree</i>	<i>Don't know</i>
I trust the City of Snoqualmie to spend my tax dollars responsibly.....	1	2	3	4	5
There is room to make spending cuts without jeopardizing important City services.....	1	2	3	4	5

**17. Please rate how important, if at all, you think it is for the Snoqualmie Fire Department to focus on each of the following goals in the next four years:**

	<i>Essential</i>	<i>Very important</i>	<i>Somewhat important</i>	<i>Not at all important</i>
Maintaining quick response times throughout the city .....	1	2	3	4
Providing a high-quality training program for all career and volunteer personnel .....	1	2	3	4
Maintaining funding to support current fire and EMS service levels .....	1	2	3	4
Maintaining safe and suitable equipment, fire apparatus and stations .....	1	2	3	4
Expanding prevention, public education, and outreach activities .....	1	2	3	4

**18. Please rate how important, if at all, each of the following strategies are to improving environmental sustainability in Snoqualmie:**

	<i>Essential</i>	<i>Very important</i>	<i>Somewhat important</i>	<i>Not at all important</i>
Improving ease of access to walking/biking/public transportation .....	1	2	3	4
Demonstrating green practices in City operations.....	1	2	3	4
Demonstrating green practices in business .....	1	2	3	4
Including green building design in development projects.....	1	2	3	4
Reducing the use of pesticides .....	1	2	3	4
Reducing garbage sent to the landfill.....	1	2	3	4
Increasing recycling .....	1	2	3	4

# The City of Snoqualmie 2017 Citizen Survey

**Our last questions are about you and your household. Again, all of your responses to this survey are completely anonymous and will be reported in group form only.**

**D1. How often, if at all, do you do each of the following, considering all of the times you could?**

	<i>Never</i>	<i>Rarely</i>	<i>Sometimes</i>	<i>Usually</i>	<i>Always</i>
Recycle at home .....	1	2	3	4	5
Purchase goods or services from a business located in Snoqualmie .....	1	2	3	4	5
Eat at least 5 portions of fruits and vegetables a day .....	1	2	3	4	5
Participate in moderate or vigorous physical activity .....	1	2	3	4	5
Read or watch local news (via television, paper, computer, etc.) .....	1	2	3	4	5
Vote in local elections.....	1	2	3	4	5

**D2. Would you say that in general your health is:**

- ☐ Excellent      ☐ Very good      ☐ Good      ☐ Fair      ☐ Poor

**D3. What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:**

- ☐ Very positive      ☐ Somewhat positive      ☐ Neutral      ☐ Somewhat negative      ☐ Very negative

**D4. What is your employment status?**

- ☐ Working full time for pay  
☐ Working part time for pay  
☐ Unemployed, looking for paid work  
☐ Unemployed, not looking for paid work  
☐ Fully retired

**D5. Do you work inside the boundaries of Snoqualmie?**

- ☐ Yes, outside the home  
☐ Yes, from home  
☐ No

**D6. How many years have you lived in Snoqualmie?**

- ☐ Less than 2 years      ☐ 11-15 years  
☐ 2-5 years      ☐ 16-20 years  
☐ 6-10 years      ☐ More than 20 years

**D7. Which best describes the building you live in?**

- ☐ One family house detached from any other houses  
☐ Building with two or more homes (duplex, townhome, apartment or condominium)  
☐ Mobile home  
☐ Other

**D8. Is this house, apartment or mobile home...**

- ☐ Rented  
☐ Owned

**D9. About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?**

- ☐ Less than \$600 per month  
☐ \$600 to \$999 per month  
☐ \$1,000 to \$1,499 per month  
☐ \$1,500 to \$2,499 per month  
☐ \$2,500 to \$4,500 per month  
☐ More than \$4,500 per month

**D10. Do any children 17 or under live in your household?**

- ☐ No      ☐ Yes

**D11. Are you or any other members of your household aged 65 or older?**

- ☐ No      ☐ Yes

**D12. How much do you anticipate your household's total income before taxes will be for the current year?**

**(Please include in your total income money from all sources for all persons living in your household.)**

- ☐ Less than \$25,000      ☐ \$100,000 to \$149,999  
☐ \$25,000 to \$49,999      ☐ \$150,000 to 199,999  
☐ \$50,000 to \$99,999      ☐ \$200,000 or more

**Please respond to both questions D13 and D14:**

**D13. Are you Spanish, Hispanic or Latino?**

- ☐ No, not Spanish, Hispanic or Latino  
☐ Yes, I consider myself to be Spanish, Hispanic or Latino

**D14. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)**

- ☐ American Indian or Alaskan Native  
☐ Asian, Asian Indian or Pacific Islander  
☐ Black or African American  
☐ White  
☐ Other

**D15. In which category is your age?**

- ☐ 18-24 years      ☐ 35-44 years      ☐ 55-64 years  
☐ 25-34 years      ☐ 45-54 years      ☐ 65-74 years  
☐ 75 years or older

**D16. What is your sex?**

- ☐ Female      ☐ Male

**D17. Do you consider a cell phone or land line your primary telephone number?**

- ☐ Cell      ☐ Land line      ☐ Both

**D18. Where do you receive your household mail?**

- ☐ At my home address  
☐ At a PO Box  
☐ Both my home address and a PO Box

**D19. [IF YOU RECEIVED THIS SURVEY VIA PO BOX]**

**Which one of the three areas labeled in the cover letter includes your primary residence?**

- ☐ Ridge 1    ☐ Ridge 2    ☐ Downtown    ☐ None of these

**Thank you for completing this survey. Please return the completed survey in the postage-paid envelope to: National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502**